



NC DEPARTMENT OF  
**HEALTH AND  
 HUMAN SERVICES**  
 Division of Mental Health, Developmental  
 Disabilities and Substance Abuse Services

**ROY COOPER** • Governor  
**KODY H. KINSLEY** • Secretary  
**MARK T. BENTON** • Deputy Secretary for Health  
**KELLY CROSBIE** • Director

March 01, 2024

**MEMORANDUM**

**TO:** LME-MCO CEOs  
**FROM:** Matt Herr, Director of System Performance  
**RE:** Second Quarter SFY2024 Compliance with Reporting Requirements in the  
 DHHS-LME-MCO Performance Contract

DocuSigned by:  
 Matt Herr  
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Enclosed please find the Second Quarter SFY2024 Report on Compliance with Performance Contract Reporting Requirements. The report shows each LME-MCOs' performance during the quarter on submitting reports and data required in the DHHS-LME Performance Contract. The report may be found on the Division's website:

<https://www.ncdhhs.gov/divisions/mhddsas/reports/performance-contracts-quarterly-report>.

Monitoring the reporting requirements helps to ensure data integrity and receipt of reliable information needed for Federal reporting and for the oversight of specific fiscal and program objectives. These reports also directly impact increases in the accountability and effectiveness of LME-MCO and provider systems associated with improved client identification, participation, quality of care and service outcomes.

LME-MCOs routinely review their individual results with their area boards and CFACs and within their quality management programs for quality assurance and improvement purposes. CEOs have used these reports for LME-MCO self-monitoring, and these reports have been instrumental in the adoption and implementation of local improvement projects to enhance LME-MCO performance.

Statewide, the LME-MCOs met **100 percent** of the six report submission requirements and **89 percent** of the ten data submission requirements measured this quarter. **Three** LME-MCOs met all 16 of the 16 report and data submission requirements this quarter. **Two** LME-MCOs met 15 of the 16 report and data submission requirements this quarter. **One** LME-MCO met 12 of the 16 report and data submission requirements this quarter.

Thank you, we appreciate your efforts to help us manage the programs and services of our system.

The enclosed report provides information and results for each reporting requirement as well as graphs displaying performance trends for report and data submission over the past six years for each LME-MCO and the state.

If you have questions, please contact your LME-MCO liaison. They will assist in getting answers to questions and/or having errors corrected.

cc: Dave Richard, NC Medicaid  
 Deborah Goda, NC Medicaid  
 Lisa Jackson, DMH/DD/SAS  
 Yvonne French, DMH/DD/SAS

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES

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