



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Mental Health, Developmental  
Disabilities and Substance Abuse Services

**ROY COOPER** • Governor  
**KODY H. KINSLEY** • Secretary  
**MARK T. BENTON** • Deputy Secretary for Health  
**KELLY CROSBIE** • Director

June 1, 2024

**TO:** Cushanta Horton, Director for Quality and Analytics  
**FROM:** Tonya Corso, Social Research Assistant  
**ACTION:** Sign Cover Memo to the Third Quarter SFY2024 Report of Compliance with Reporting Requirements in the DHHS-LME-MCO Performance Contract  
**DUE:** June 5, 2024

**BACKGROUND:** DMH/DD/SAS provides the LME-MCO CEOs a quarterly report showing each LME-MCO's performance on submitting reports and data required in the DHHS-LME Performance Contract. After the report is distributed, the report is posted on the Division's website.

Monitoring the reporting requirements helps to ensure data integrity and receipt of reliable information needed for Federal reporting and for the oversight of specific fiscal and program objectives. These reports also directly impact increases in the accountability and effectiveness of LME-MCO and provider systems associated with improved client identification, participation, quality of care and service outcomes.

LME-MCOs routinely review their individual results with their area boards and CFACs and within their quality management programs for quality assurance and improvement purposes. CEOs have used these reports for LME-MCO self-monitoring, and these reports have been instrumental in the adoption and implementation of local improvement projects to enhance LME-MCO performance.

Signature below by the Quality Management Team Lead indicate review and agreement in moving this report forward for approval by the Director.

Jennifer Bowman

DocuSigned by:  
*Jennifer Bowman*  
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06/11/24 | 10:17 AM EDT

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES**

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