VOLUME 6, ISSUE 1 JANUARY 2016

# THE DIRECT LINE

## O'BERRY NEURO-MEDICAL TREATMENT CENTER

## 2015 Governor's Awards for Excellence Winners

Congratulations to Fessor and Angela McCoy for receiving the 2015 Governor's Awards for Excellence in Outstanding State Government Service The husband and wife team of Angela and Fessor McCoy exemplifies the act of compassion on a consistent basis in their day-to-day activities, at work and at home. The McCoy's work as Home Life Program Managers. They are responsible for the care and well-being of residents who are medically fragile, with intellectual and/or developmental disabilities. The McCoy's give the residents special attention and ensure they are treated with dignity and respect at all times, in life and in death. The couple has dedicated their lives to the service of others. Part of their job is to arrange memorial services when the residents they serve pass away. Death can be emotionally challenging: adjusting to the loss of a loved one, a family member, and the void they leave behind. However, the McCoy's rise to the challenge and find ways to truly celebrate the lives of the residents with their O'Berry Center family and often with the residents' natural families.

What makes the McCoy's stand out: not only do they complete this tremendous task for the facility, but they have attended 21 funeral services in the past six years for residents from Henderson to Goldsboro, using their own personal time. They have assisted with the services at the request of the families and attended because of their love for their O'Berry Center family. Fessor often writes poems reflective of the residents' lives that echo the impact they made in the lives of others; a legacy that will live on forever. This has given families so much peace and appreciation for the love, care, and friendship given to them during their time of grief by these two compassionate state employees.

Note: We would also like to congratulate Faith Barnett (Pharmacy) and Randy Wright (WoodWorking) who were both nominated for awards in the Customer Service and Human Relations categories, respectively. They both received a certificate and a day off from the Governor.



## Christmas Celebration

Our Annual Christmas Social - What a great time of sharing on campus! Visiting with old and new friends, enjoying wonderful food and great entertainment and celebrating the Christmas season. Thank You to everyone who helped make this years event so special!



Karen Tyler





L to R Vicky Lancaster, Ashley Bell, LaToya Petty, Kenya Yelverton and Anita Smith





L to R Dennis Mays and Yolanda Herring

#### NTRODUCTIONS & RECOGNITIONS

RETIREMENTS:

Virginia King 12/1/15 Pamela Artis 1/1/16 Beverly Brady 1/1/16 Lettie Medlin 1/1/16

#### **PROMOTIONS:**

Congratulations to the following staff on their recent promotion: Jeremy McDaniel, Maintenance Mech. II

**NEW EMPLOYEES**: Welcome to our New Employees

Recreation Therapist

**Nursing** 

Krystal Cleveland

Kristina Sullivan Marcus Holbrook Crystal Gates Barbara Johnson Dorisa Hamilton

#### **Patient Safety Survey Update:**

O'Berry Center completed the **Patient Safety Survey** in December, 2015, with 66 % of our staffing taking the Survey. Of the staff completing the survey, 83 % had direct patient contact. The Survey results were compared to the same survey taken in 2014, and showed similar scores in most areas. We did have a significant increase noted in "**Frequency of Events reported**", which is good progress! According to the Survey results, we need to continue to work on improvement in areas such as giving staff feedback about changes that are put in place based on event reports, and shift change/transition times in group homes. Our highest positive scores were reflected in the areas of "**Supervisors expectations and actions promoting safety**", and "**Management support for patient safety**". Thank you to everyone who took the time to complete the **Survey!** 

#### Weather Alert Reminder:

Weather Alert Notification is as follows: Phase I is to prepare for the weather condition and Phase II and III is putting the plan of action into effect for severe and/or hazardous weather conditions.

Weather Alert Phase I: Is implemented when weather forecasts indicate severe weather conditions are likely.

Tornado Watch

Severe Thunderstorm Watch Winter Weather Advisory

Hurricane Watch

High Winds

Weather Alert Phase II: Is implemented when weather conditions become severe and driving conditions become hazardous.

Tornado Warning

Severe Thunderstorm Warning

Hurricane Warning

Winter Weather Warning

Extreme High Winds

**Weather Alert Phase III:** Is implemented when the weather conditions are too hazardous for staff to leave work or make it to work safely at the time. All employees are expected to make a good faith effort to be at work. Monitor the weather conditions via TV, radio, internet and Wayne County Emergency Management for updates.

### **SHOUT OUT!**

Congratulations to Jennifer Donica, ADPC for completing her course-work/preceptorship on her way to becoming a "Certified Activity Director". This was an extraordinary accomplishment in that she did this in addition to her busy campus senior activity schedule with the faithful support of her sidekick/staff, Jessica Harvey.



#### **Upcoming Training Opportunities:**

**February 22**: EEOI (new supervisors/mgrs.) 8:30-4:30pm **February 23:** Webinar Series on Dementia in Older Adults w/ IID (1-2:30pm) -Part 2

**Feb. 24:** Nurse Aide In-service: Being w/ a Person w/ Dementia 1:30 -2:30pm

**March 15:** Webinar Series on Dementia in Older Adults w/ IID (1-2:30pm) -Part 3

March 18: Cultural Diversity: All employees (2 sessions)
March 31: AHEC\_ Seizure Disorder and Epilepsy: Nursing and direct care staff 1-3pm

**April 5:** Webinar Series on Dementia in Older Adults w/ IID (1-2:30pm) -Part 4

April 14: Teepa Snow-Dementia Care Specialist will conduct training for O'Berry & Caswell staff 8:30am-11:30am Paramount Theatre (Goldsboro) and 1:30pm -4:30pm Woodman Community Center (Kinston) This training is being provided through the GSK Grant (more details to come)

**April 27:** Nurse Aide In-service: Frontatemporal Lobe Dementia

**April 28:** AHEC Neurological Disorders: Alzheimer's, Huntington and Parkinson Disease: Nursing and direct care staff 1-3pm

#### UPCOMING EVENTS

February 10th Sweetheart Ball

February 17th
March 24th
March 24th
April 6th
April 17th

Black History Month Celebration
1:45pm (NF) Resident Council Meeting
4:00 pm (ICF) Self-Advocacy Towne Council
Campus Senior Activity (Spring Dance)
Spring Family & Friends Celebration

**WELLNESS** - (info. Call 4666)

February 3rd Skinny Bunch begins (ends April 13th) February 8th Eat smart, move more, weigh less begins

(register by Feb. 3rd)

Jan 19– Mar 31 Zumba Fitness Tues & Thurs (Gym)

3:45-4:45 & 5:15-6:15

March 28 - State Walking Challenge

GoWayneGo will host <u>FREE</u> Winter Walk activities (see email from Belinda Hobbs or contact her at ext.4651) O'Berry NMT Center is now a Tobacco Free Workplace QuitlineNC is available 24/7 at 1-800-QuitNow or 1-800-784-8669