VOLUME 6. ISSUE 1

THE DIRECT LINE

O'BERRY NEURO-MEDICAL TREATMENT CENTER

2015 Governor's Awards for Excellence Winners

Congratulations to Fessor and Angela McCoy for receiving the 2015 Governor's Awards for Excellence in Outstanding State Government Service The husband and wife team of Angela and Fessor McCoy exemplifies the act of compassion on a consistent basis in their day-to-day activities, at work and at home. The McCoy's work as Home Life Program Managers. They are responsible for the care and well-being of residents who are medically fragile, with intellectual and/or developmental disabilities. The McCoy's give the residents special attention and ensure they are treated with dignity and respect at all times, in life and in death. The couple has dedicated their lives to the service of others. Part of their job is to arrange memorial services when the residents they serve pass away. Death can be emotionally challenging: adjusting to the loss of a loved one, a family member, and the void they leave behind. However, the McCoy's rise to the challenge and find ways to truly celebrate the lives of the residents with their O'Berry Center family and often with the residents' natural families.

What makes the McCoy's stand out: not only do they complete this tremendous task for the facility, but they have attended 21 funeral services in the past six years for residents from Henderson to Goldsboro, using their own personal time. They have assisted with the services at the request of the families and attended because of their love for their O'Berry Center family. Fessor often writes poems reflective of the residents' lives that echo the impact they made in the lives of others; a legacy that will live on forever. This has given families so much peace and appreciation for the love, care, and friendship given to them during their time of grief by these two compassionate state employees.

Note:We would also like to congratulate Faith Barnett (Pharmacy) and Randy Wright (WoodWorking) who were both nominated for awards in the Customer Service and Human Relations categories, respectively. They both received a certificate and a day off from the Governor.



Christmas Celebration

Our Annual Christmas Social - What a great time of sharing on campus! Visiting with old and new friends, enjoying wonderful food and great entertainment and celebrating the Christmas season. Thank You to everyone who helped make this years event so special!



Karen Tyler



L to R Jessica Harvey and Jennifer Donica



L to R Vicky Lancaster, Ashley Bell, LaToya Petty, Kenya Yelverton and Anita Smith





L to R Dennis Mays and Yolanda Herring

JANUARY 2016

NTRODUCTIONS & RECOGNITIONS

<u>RETIREMENTS:</u>

Virginia King 12/1/15 Beverly Brady 1/1/16 Pamela Artis 1/1/16 Lettie Medlin 1/1/16

PROMOTIONS:

High Winds

Congratulations to the following staff on their recent promotion: Jeremy McDaniel, Maintenance Mech. II

NEW EMPLOYEES :	Welcome to our New Employees
Recreation Therapist	Nursing
Krystal Cleveland	Kristina Sullivan
	Marcus Holbrook
	Crystal Gates
	Barbara Johnson

Patient Safety Survey Update:

Dorisa Hamilton

O'Berry Center completed the **Patient Safety Survey** in December, 2015, with 66 % of our staffing taking the Survey. Of the staff completing the survey, 83 % had direct patient contact. The Survey results were compared to the same survey taken in 2014, and showed similar scores in most areas. We did have a significant increase noted in "**Frequency of Events reported**", which is good progress! According to the Survey results, we need to continue to work on improvement in areas such as giving staff feedback about changes that are put in place based on event reports, and shift change/transition times in group homes. Our highest positive scores were reflected in the areas of "**Supervisors expectations and actions promoting safety**", and "Management support for patient **safety". Thank you to everyone who took the time to complete the Survey!**

Weather Alert Reminder:

Weather Alert Notification is as follows: Phase I is to prepare for the weather condition and Phase II and III is putting the plan of action into effect for severe and/or hazardous weather conditions. Weather Alert Phase I: Is implemented when weather forecasts indicate severe weather conditions are likely. Tornado Watch Severe Thunderstorm Watch Winter Weather Advisory Hurricane Watch

Weather Alert Phase II: Is implemented when weather conditions become severe and driving conditions become hazardous. Tornado Warning Severe Thunderstorm Warning Hurricane Warning Winter Weather Warning Extreme High Winds

Weather Alert Phase III: Is implemented when the weather conditions are too hazardous for staff to leave work or make it to work safely at the time. All employees are expected to make a good faith effort to be at work. Monitor the weather conditions via TV, radio, internet and Wayne County Emergency Management for updates.

SHOUT OUT!

Congratulations to Jennifer Donica, ADPC for completing her coursework/preceptorship on her way to becoming a "Certified Activity Director". This was an extraordinary accomplishment in that she did this in addition to her busy campus senior activity schedule with the faithful support of her sidekick/staff, Jessica Harvey.

THE DIRECT LINE



Upcoming Training Opportunities: February 22: EEOI (new supervisors/mgrs.) 8:30-4:30pm February 23: Webinar Series on Dementia in Older Adults w/ IID (1-2:30pm) -Part 2 Feb. 24: Nurse Aide In-service: Being w/ a Person w/ Dementia 1:30 -2:30pm March 15: Webinar Series on Dementia in Older Adults w/ IID (1-2:30pm) -Part 3 March 18: Cultural Diversity: All employees (2 sessions) March 31: AHEC Seizure Disorder and Epilepsy: Nursing and direct care staff 1-3pm April 5: Webinar Series on Dementia in Older Adults w/ IID (1-2:30pm) -Part 4 April 14: Teepa Snow-Dementia Care Specialist will conduct training for O'Berry & Caswell staff 8:30am-11:30am Paramount Theatre (Goldsboro) and 1:30pm -4:30pm Woodman Community Center (Kinston) This training is being provided through the GSK Grant (more details to come) April 27: Nurse Aide In-service: Frontatemporal Lobe Dementia April 28: AHEC Neurological Disorders: Alzheimer's, Huntington and Parkinson Disease: Nursing and direct care

UPCOMING EVENTS

staff 1-3pm

February 10th	Sweetheart Ball	
February 17th	Black History Month Celebration	
March 24th	1:45pm (NF) Resident Council Meeting	
March 24th	4:00 pm (ICF) Self-Advocacy Towne Council	
April 6th	Campus Senior Activity (Spring Dance)	
April 17th	Spring Family & Friends Celebration	
WELLNESS - (info. Call 4666)		
February 3rd	Skinny Bunch begins (ends April 13th)	
February 8th	Eat smart, move more, weigh less begins	

February 8th	Eat smart, move more, weigh less begins
	(register by Feb. 3rd)
Jan 19– Mar 31	Zumba Fitness Tues & Thurs (Gym)
	3:45-4:45 & 5:15-6:15
March 28 -	State Walking Challenge

GoWayneGo will host **FREE** Winter Walk activities (see email from Belinda Hobbs or contact her at ext.4651) O'Berry NMT Center is now a Tobacco Free Workplace QuitlineNC is available 24/7 at 1-800-QuitNow or 1-800-784-8669