



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Mental Health, Developmental  
Disabilities and Substance Use Services

**JOSH STEIN** • Governor  
**DEVPUTTA SANGVAI** • Secretary  
**KELLY CROSBIE** • Director

## COMMUNICATION BULLETIN

**DATE:** November 17, 2025

**TO:** Local Management Entities/Managed Care Organizations (LME/MCOs)

**FROM:** Kelly Crosbie

**RE:** State-Funded Comprehensive Clinical Assessment (CCA) Requirements

This bulletin applies to State-funded Comprehensive Clinical Assessment (CCA) Requirements. A psychiatric diagnostic interview (Current Procedural Terminology 90792) may qualify as a CCA if it is:

- Conducted by an appropriate psychiatric clinician, and
- Consistent with a Psychiatric Diagnostic Interview Examination (Current Procedural Terminology (CPT) 90792) or other appropriate new patient evaluation and management service, such as:
  - CPT 99202-99205, or
  - CPT 99221-99223

To meet the requirements of a CCA under certain State-funded Clinical Coverage Policies, the evaluation must incorporate and document the elements of a CCA as outlined in [10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN](#).

The initial Psychiatric Diagnostic Interview Examination can be updated as clinically necessary by a physician or physician extender performing the service during subsequent evaluations that meet the criteria for the corresponding appropriate CPT codes (e.g., 99212-99215 in the outpatient setting and/or 99231-99233 in the inpatient setting.)

### **If the Full Assessment Can't Be Completed**

If certain required elements of CCAs, or comparable new patient evaluations cannot be completed due to:

- A member's or collateral's inability or refusal to participate, or
- Due to being clinically contraindicated (e.g., a detailed trauma history for a beneficiary unable to tolerate reviewing specific traumas), such inability

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The refusal or contraindication should be documented in the member's record accordingly. Any reasonable subsequent efforts to complete any missing, refused or initially clinically contraindicated required elements of assessments should also be documented.

### **Documentation**

The required CCAs, or abbreviated assessments as applicable, do not necessarily need to be contained in a single document in a member's health record. Required elements can be contained across one or more entries in the member's record.

If you have questions, please contact Tracy Ginn at [Tracy.Ginn@dhhs.nc.gov](mailto:Tracy.Ginn@dhhs.nc.gov) or 984-236-5075.