



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Mental Health, Developmental  
Disabilities and Substance Abuse Services

**ROY COOPER** • Governor  
**KODY H. KINSLEY** • Secretary  
**MARK T. BENTON** • Chief Deputy Secretary for Health  
**KELLY CROSBIE** • Director

July 11, 2023

Dear Brandon, Bob and SCFAC Members,

I want to thank you for sharing your 2022-2023 Annual Report and Recommendations for 2024 with DHHS. I appreciate the incredible amount of work that went into its creation. Thank you for highlighting your particular concerns and also laying out thoughtful, achievable recommendations for the new year.

There is no more important voice in our public system today than the voice of people with lived mental health, substance use, intellectual and developmental disability, and traumatic brain injury (MH/SU/IDD/TBI) experience. I thank you for the time you take year-round to convene, meet, assess, advocate, and create thoughtful recommendations reflective of people throughout the state that participate in our public MH/SU/IDD/TBI system.

Please find attached the DMHDDSUS response to each of your recommendations using the requested template. I look forward to reviewing each recommendation and our responses at the SCFAC meeting tomorrow. And I look forward to demonstrating progress on these initiatives over the course of the year. I've greatly appreciated the partnership and spirit of collaboration that I've experienced with all of the State Consumer and Family Advisory Committee members since I began this role in December of 2022. It is my hope that together we will continue to shape a more responsive and person-centered public MH/SUD/IDD/TBI system.

Many thanks,

A handwritten signature in black ink, appearing to read "K Crosbie".

Kelly Crosbie, MSW, LCSW  
Director, DMHDDSUS

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE  
ABUSE SERVICES

LOCATION: 306 N. Wilmington Street, Bath Building, Raleigh, NC 27601  
MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001  
www.ncdhhs.gov • TEL: 984-236-5000 • FAX: 919-508-0951

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