Accessing Epic at DSOHF

Beginning in August 2025, North Carolina's Division of State Operated Healthcare Facilities (DSOHF) will transition to electronic health records (EHR) using Epic. There are several ways that users external to DSOHF (like LME/MCOs) can access patient information though Epic.

MyChart – ncdhhs.gov/mychart

A web-based portal for patients/residents and legally responsible people to access health records. Legally responsible people (or proxies) have to show legal relationship that allows access to medical records or a competent patient can choose to assign access.

Epic CareLink – epiccarelink.ncdhhs.gov

A web-based portal that provides non-DSOHF employees access to shared EHR information, typically to coordinate transitions of care. Access is provided on a group-by-group and user-by-user basis, with role-based access controlling what users can do and see.

Care Everywhere

A platform utilized by DSOHF users within Hyperspace to send and receive patient information from outside organizations.

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