10A NCAC 69 .0303	WITHHOLDING INFORMATION FROM THE	CLIENT
-------------------	----------------------------------	--------

- 2 (a) When the director or a delegated representative determines on the basis of the exceptions in Rule .0301 of this
- 3 Subchapter to withhold information from the client record, this reason shall be documented in the client record.
- 4 (b) The director or a delegated representative must inform the client that information is being withheld, and upon
- 5 which of the exceptions specified in Rule .0301 of this Subchapter the decision to withhold the information is based.
- 6 If confidential information originating from another agency is being withheld, the client shall be referred to that agency
- 7 for access to the information.
- 8 (c) When a delegated representative determines to withhold client information, the decision to withhold shall be
- 9 reviewed by the supervisor of the person making the initial determination.

10

1

- 11 History Note: Authority G.S. 108A-80; 143B-153;
- 12 Eff. October 1, 1981.1981;
- 13 <u>Readopted Eff. July 1, 2019.</u>

1415