

Communication as forwarded to LME-CEOs and Contract Managers – November 30, 2018

Sent on behalf of Lisa Haire, AD Quality Management and Operations, DMHDDSAS and Deb Goda, BH Unit Manager, NC Medicaid:

In follow up to *LME-MCO Communication #J292*, Changes to *DHHS LIP/Agency Practice Provider Monitoring Review Process*, this communication is to advise that, following continued collaborative efforts and assessment of the Monitoring Process with Practitioners and the PAC (Professional Association Council), the *DHHS Review Tool for LIPs/Group Practices and Agencies Billing Outpatient Services Only (BH)* has been updated (Guidelines and Overview revised effective 11/30/2018), and are posted to the DHHS website. These revisions are a continued commitment on behalf of DHHS, PAC, LIPs, Group LIP Practices and the LME-MCOs to improve and streamline the monitoring process. The changes will be effective 12/10/2018.

The update in the process does not diminish or reduce the LME-MCO's responsibility/authority for oversight and monitoring of their Provider Networks.

Please contact Janet Breeding at janet.breeding@dhhs.nc.gov or 910-434-3811 or Deb Goda at Deborah.goda@dhhs.nc.gov or 919-855-4297 if you have any questions regarding the above.

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