

# Governor's Task Force on Mental Health and Substance Use <u>MEETING MINUTES</u>

MEETING CALLED BY		ental Health and Sub	ostance Use		
TYPE OF MEETING	ting				
ATTENDEES: 107 total					
CO	MMITTEE MEMBERS			STATE STAFF ATTENDEES	
NAME	AFFILIATION	PRESENT	NAME	AFFILIATION	PRESEN
Richard Brajer	Secretary of Health and Human Services		Dale Armstrong, MBA, FACHE	Deputy Secretary, NC Behavioral Health and Developmental Disability Services	
Chief Justice Mark Martin	Supreme Court of North Carolina		Sonya Brown	Team Leader, Justice Systems Innovations, NC DMHDDSAS	
Commissioner Ronald Beale	Macon County		Walt Caison, Ph.D.	Community Mental Health, NC DMHDDSAS	
Sheriff Asa Buck III	Carteret County		Courtney Cantrell, MD	Director, NC DMHDDSAS	
Chief District Judge Joseph Buckner	North Carolina District Court 15-B		Robin Carruthers	NC DHHS Office of Communications	
Bruce Capehart, MD, Medical Director, OEF/OIF Program	Durham VAMC		Spencer Clark	Assistant Chief, NC DMHDDSAS	
Lisa Cauley, Child Welfare Division Director	Wake County Department of Social Services		Brenda Davis	Community Policy Management, NC DMHDDSAS	
Karen Ellis, Director	Cleveland County Department of Social Services		Lisa DeCiantis	Community Mental Health, NC DMHDDSAS	
Samuel Ervin, IV, Associate Justice	Supreme Court of North Carolina	$\boxtimes$	Dan Guy	NC DHHS Office of Communications	
Lorrin Freeman, JD	Attorney		Angela Harper King	Transition Services, NC DMHDDSAS	
Donald Hall, Chairman	Pender County ABC Board		Dr. Nancy Henley	Chief Medical Officer, NC Division of Medical Assistance	
Brian Ingraham, CEO	Smoky Mountain LME/MCO		Jessica Herrmann	Community Policy Management, NC DMHDDSAS	
Dr. Mike Lancaster	SouthLight, Inc.		Tracey Jarrett	NC DHHS Office of Communications	
William Lassiter, Deputy Commissioner for Juvenile Justice	North Carolina Department of Public Safety		Dawn Johnson	Community Policy Management, NC DMHDDSAS	$\boxtimes$
Rep. Susan Martin	8 <sup>th</sup> District		Rachel Johnson	Justice Systems Innovations, NC DMHDDSAS	
Benjamin Matthews, PhD, Deputy CFO for Operations	North Carolina Department of Public Instruction		Jessica Keith	NC DHHS	
Greta Metcalf, LPC, COO	Jackson County Psychological Services		Dr. Robert Kurtz	Justice Systems Innovations, NC DMHDDSAS	
Al Mooney, MD	Family Medicine & Willingway Foundation		Brian Perkins	NC DHHS	
Bryant Murphy, MD	UNC-Chapel Hill/NC Medical Society		Ken Schuesselin	Consumer Policy Advisor, Office of the Director, NC DMHDDSAS	
Deborrah Newton, JD	Attorney		Starleen Scott Robbins	Substance Use Disorders, NC DMHDDSAS	
David Passmore, Vice President of Residential Services	Boys and Girls Homes of North Carolina		Stacy Smith	Adult Mental Health, NC DMHDDSAS	

Ashwin Patkar, MD, Medical Director, Duke Addictions Program	Duke University Medical Center		Flo Stein	Deputy Director, Community Policy Management, NC DMHDDSAS	
Katherine Peppers, CPNP	Growing Child Pediatrics		McKinley Wooten	Deputy Secretary, NC Administrative Office of the Courts	
Jack Register, MSW, Executive Director	National Alliance on Mental Illness – North Carolina	$\boxtimes$		oouno	$\boxtimes$
Dave Richard, Deputy Secretary	NC Department of Health and Human Services	$\boxtimes$			
Dr. John Santopietro	Mecklenburg Co	$\boxtimes$			
Steven Scoggin, MDiv, PsyD, LPC, Assistant Vice President of Faith and Health and Behavioral Health	Wake Forest Baptist Medical Center				
George Solomon, Director of Prisons	NC Department of Public Safety	$\boxtimes$			
Donna Stroud, Associate Judge	NC Court of Appeals				
Kurtis Taylor, Jr., Outreach/Re-entry Coordinator	Oxford House, Inc.				
GUEST				GUEST	
NAME	AFFILIATION		NAME	AFFILIATION	
Scott Allocco	Sellers-Dorsey		Lisa Lackmann	UNC School of Social Work	
Elizabeth Barber	Threshold		Charlene Lee	Club Nova Community, Inc.	
Vicky Bass	Monarch/Club Horizon		Jodi Lorenzo	Sanctuary House	
Melissa Bishop	Coastal Carolina Neuropsychiatric Center		Jennifer Mahan	Autism Society of NC	
Amanda Blue	Healing Transitions		Stephen Mangano IPC Healthcare		
Worth Bolton	UNC School of Social Work Behavioral Health Resource Program		Carolyn Mayo	Crandell's Enterprises, Inc.	
Martha Brook	Alkermes		Donald McDonald	RCNC	
Chris Budnick	Healing Transitions		Dr. Sara McEwen	Governor's Institute on Subs Abuse	
Kathy Burkhardt	Alkermes		Anthony McLeod	Governor's Institute on Subs Abuse	
Sally Cameron	NC Psychological Association		Brian Mingia	Old Vineyard Behavioral He	alth
Kay Castillo	NASW-NC		Steve Owen	NC General Assembly	
James Cioe	Governor's Institute on Substance Abuse		Susan Pollitt	Disability Rights,NC	
Mary Stewart Crane			Mary Powell	Alcohol and Drug Council of	NC
Karen Dunn	Club Nova Community, Inc.		Alissa Privette	NC State University	
Trisha Elliott	Targeted Persuasion		Patrice Roesler	NCACC	
Mark Ezzell	Addiction Professionals of NC		Hannah Rossi	NAMI-NC	
Wei Li Fang, Ph.D.	Governor's Institute on Substance Abuse		Lao Rupert	Justice Policy Center	
Grant Fitzgerald	Mako Medical		Anna Stein	Division of Public Health, NC	DHHS
John Golchin	Alliance Behavioral Healthcare		Marc Strange	UNC Horizons Program	
Bryan Gouin	IPC Healthcare		Ali Swiller	Threshold	
Gloria Harrison	NAMI-NC, Raleigh		Denise Thomas	NC General Assembly	
Kella Hatcher	NC Child Fatality Task Force		Cara Townsend	Office of Governor McCrory	
Jennifer Hillman	Legislative Research, NC General Assembly		Karen Troup-Galle	y Monarch/Club Horizon	

Dr. Kristina Hobby	CCNC	Justine Tsao	Habitat for Humanity of Wake County
Robin Huffman	NC Psychiatric Association	Jim Van Hecke	Addiction Recovery Institute
Victoria Jackson	Eastpointe LME/MCO	Mike Vicario	NCHA
Beth Jaekle		Andrew Walsh	Partners Behavioral Health Management
Madeline Jaekle	NAMI-NC, Greensboro	Steven Warnock	Club Nova Community, Inc.
Victoria Johanningsmeier	Governor's Institute on Substance Abuse	Janice White	Neuro Community Care
Jeanette Jordan- Huffman	Eastpointe LME/MCO	Alexandra Willard	NC State University
Marcy Joyner	Gaston County Public Health	Nadia Williams	NC State University
Nicholle Karim	NAMI NC	Lucy Wilmer	NAMI-NC, Washington, NC
Julianne Kiesel	NC State University	Jeff Zarron	
Karen Kranbuehl	ACT for Recovery, NC		

## 1. Agenda topic: Mental Health Consumer Perspective

### Presenter(s): Gloria Harrison, Madeline Jaekle, and Lucy Wilmer

Discussion	• Three women in recovery spoke of their experiences with the men experience, one had both a positive and negative experience, and		
	• Stigma was discussed as a reason for people not seeking help whether the seeking help whelp whether the seeking help whether the seeking help wh	nen they need it.	
	People with mental illness are still in the shadows, with too many being incarcerated or hospitalized		
	• The cost of necessary medications is high, and authorization can be challenging, especially for those experiencing an episode of mental illness.		
	• The State needs to invest more funding for education and treatment	nt in the mental hea	lth system.
	• Case management is critical yet there is no single funding source. This results in inconsistent case management from agency to agency.		
Conclusions	<ul> <li>The public needs further education about mental illness.</li> <li>People with mental illness need to receive the treatment services that they need.</li> </ul>		
	<ul> <li>Professionals need education on addressing the needs of individu them with respect.</li> </ul>	als with mental ill	ness and treating
	• Community-based services and supports (e.g., emergency housing, significant others and friends helping during crises, peer support, drop-in centers) need to be well conceived, planned, and funded.		
Action Items		Person(s) Responsible	Deadline
Align consume	r testimony with Task Force recommendations.	NC DHHS	4/12/16

# 2. Agenda topic: TCLI-DOJ Settlement

# Presenter: Jessica Keith

Discussion	<ul> <li>In 2010, a law suit filed by Disability Rights North Card (DOJ) alleged that the State provided more opportunit live in adult care homes vs. small community settings (ADA) and the Olmstead Decision.</li> </ul>	ies for individuals with seriou	s mental illness to	
<ul> <li>DOJ found that the State had violated ADA. NC signed a settlement agreement, in which 3,000 individuals would be provided with supportive housing by 2010; 2,500 individuals would receive supportive employment by 2019; and 50 Assertive Community Treatment teams would be serving individuals by 2020</li> </ul>				
	<ul> <li>Work of the Task Force related to housing, employment, and case management will mesh well with the DOJ Settlement.</li> <li>The DOJ Settlement would like to see services and supports that support community integration; are provided in the least restrictive manner to meet an individual's needs; and allow persons with disabilities to interact fully with persons without disabilities.</li> </ul>			
Conclusions	The Task Force will work to ensure that DOJ Settleme recommendations.	nt priorities are considered in	n final	
Action Items		Person(s) Responsible	Deadline	
Align DOJ Settlement terms with Task Force recommendations.     NC DHHS     4/12/16			4/12/16	

### **3. Agenda topic:** Summary of Key Recommendations

### Presenter: Dale Armstrong

Discussion	twelve priority considerations to be addressed in uncertext incoming years. Two of the recommendations would directly improve consumers' lives: appropriate, affordable, and available housing and the expansion of case management/recovery services. The third recommendation addressed diversion to treatment from criminal justice whenever appropriate.				
	• The Workgroup on Opioid Abuse and Heroin Resurgence put forth five recommendations related to heightened awareness of dangers of prescription opioid misuse; heighted awareness of the effectiveness of medication assisted therapy; the evaluation of use of heroin, with results supporting prevention, treatment, and recovery; reviewing the state plan to reduce opioid drug use/misuse, resulting in recommendations; and judicial, legal, and court-related issues.				
	• The Workgroup on Children, Youth, and Families issued five recommendations related to standardization/accountability; access and workforce development; education/stigma reduction/primary prevention; data and technology; and trauma-informed state. In addition, the Workgroup would like the age of juvenile jurisdiction to be raised from 16 to 18 years.				
Conclusions	Each workgroup has submitted its recommendations.				
Action Items	Action Items Person(s) Deadline Responsible				
Final recommen	dations will be presented to the Governor on 5/1.	NC DHHS	5/1		

### **4. Agenda topic:** DHHS Presentation on Recommendations, Timing, and Funding

**Presenter:** Dr. Courtney Cantrell

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Discussion	<ul> <li>Proposed funding recommendations were separated into annual support and one-time support. Annual support included emergency housing for adults; case management for children and adults; court-based and law enforcement diversion; opioid treatment; and prescription drug abuse strategies. Recommendations included:</li> </ul>
	<ul> <li>Emergency adult housing: master leasing agreements for adults diagnosed with primary SUD, SMI, or SPMI who are transitioning out of emergency departments, correctional facilities/institutions, or identified as part of the DOJ settlement priority population</li> </ul>
	<ul> <li>Adult case management: comprehensive case management for individuals living with multiple complex psychosocial needs and their families/close support systems.</li> </ul>
	<ul> <li>Supportive case management for individuals with discrete or less complex needs that can be addressed in the short term or consumers who require extra supports during times of transition (may be peers).</li> </ul>
	<ul> <li>Child case management for youth diagnosed with primary SUD, SMI/SPMI, SED or combination of those listed and currently placed in juvenile justice setting or out-of-home foster care placement; or children with I/DD with complex behavioral needs</li> </ul>
	• Criminal justice diversion: LEAD program to train law enforcement about diverting low-level drug offenders to services and treatment, not jail, and enhancement of therapeutic courts (mental health, recovery, Veteran courts).
	• Opioid treatment: additional capacity for outpatient and residential treatment services (e.g., licensed opioid treatment programs, certified DATA 2000 office-based opioid treatment physician practices and clinics, correction facilities, and state and local institutions).
	<ul> <li>Prescription drug abuse: prevention and public awareness; professional training and coordination education on CSRS, co-prescribing, and use of MAT; law enforcement education; and identification of core data to improve the functionality and analytic capacity of the CSRS.</li> </ul>
	<ul> <li>Prescription drug abuse (State strategic plan): mini-grants to counties with highest rates of prescription drug/heroin; training for safe prescribing, alternatives for pain management, and effective intervention with those using heroin; and training for law enforcement regarding Naloxone use, access to CSRS, and safe drug disposal strategies.</li> </ul>
	<ul> <li>Opportunities for one-time support included child facility-based crisis; Mental Health First Aid; psychiatric advanced directives; and local law enforcement partnerships.</li> </ul>
	• Expand adult and youth Mental Health First Aid: raise awareness and reduce stigma through public education campaigns emphasizing role of leadership in addressing MI and SU problems in the community; provide Youth MHFA to child-serving individuals/agencies (e.g., schools, recreation centers); and train more trainers and fund more trainings of MHFA
	<ul> <li>Psychiatric advanced directives (PADs): public education campaign, including online educational video and other training materials and training program for families or peer supporters or crisis navigators; and training and education around PADs.</li> </ul>
	<ul> <li>Local Task Force development: promote leadership in behavioral health issues at all levels, including encouraging the development of local task forces to develop community blueprints; encouraging participating in Stepping Up Initiative; and encouraging use of Sequential Intercept model.</li> </ul>

	Judge Martin			
Recommendations will be submitted to Governor McCrory.     Sec. Brajer and 5/1/16			5/1/16	
Action Items     Person(s)     Deadline       Responsible     Responsible			Deadline	
Conclusions	• Recommendations were sorted by annual support and one-time support. Annual support included emergency housing for adults; case management for children and adults; court-based and law enforcement diversion; opioid treatment; and prescription drug abuse strategies. One-time support included child facility-based crisis; Mental Health First Aid; psychiatric advanced directives; and local law enforcement partnerships.			
	<ul> <li>underutilized acute care beds in rural hospitals; develop FBC capacity for children; develop cross-system collaboration; promote FBC collaboration with case managers and families; and provide services to children with behavioral health needs who have I/DD, problematic sexual behaviors, and who have experienced trauma.</li> <li>(See PowerPoint presentation for lists of additional one-time funding opportunities.)</li> </ul>			
	Child facility-based crisis (FBC): increase number of spec			

# 5. Agenda topic: Discussion/finalize recommendations Presenter: Secretary Rick Brajer Discussion Secretary Brajer asked for comments from Task Force members: • Mr. Ingraham expressed his satisfaction with the commitment of funding as many of the developments are consistent with their community re-investment plan. • Ms. Peppers emphasized the need for the integration of primary care and behavioral care. The private sector needs to be involved. • Director Solomon spoke of the need for collaboratives to form and devote attention to as resource.

- Director Solomon spoke of the need for collaboratives to form and devote attention to as resources are scant.
- Judge Buckner observed that recovery is a lifelong process. What is needed is a model for building resilience through structured support.
- Ms. Cauley said that there needs to be consistency across counties. She would like to include services for DSS children in foster care.
- Judge Buckner said that stabilization for children in crisis is needed as soon as possible. Foster children need intensive MH services.
- Mr. Richard remarked on the need for timely assessment and placement. Parents often encounter difficulties in navigating the LME-MCO and social service system simultaneously.
- Judge Buckner noted that 80% of state is rural and that there should be "no wrong door" and that every person should be able to access the help that they need.
- Dr. Santopietro thought that case management will help consumers navigate the system as long as it is adequately funded.
- Mr. Register indicated that stigma is a reason for people not accessing MH care. Consumers should be able to get immediate care (e.g., immediate care for a broken bone). The first battle for the family is around stigma. He also noted the lack of appropriate and quality workforce.
- Mr. Ingraham thought access to care and care coordination are critical in a public system that is as complex as the State's. He also emphasized the importance of mobile crisis and peer support.
- Ms. Wilmer complimented the peer support specialist handbook and praised the program.
- Dr. Lancaster thought that the public system suffered from issues related to communication as there are many community-based resources but people don't know how to access them.
- Dr. Santopietro agreed that a good navigator is needed.
- Mr. Richard proposed that an assessment needs to be conducted to discriminate between Medicaid and State funding. Mobile crisis also needs to be linked with CIT and EMS. The management of Medicaid service dollars and a review of service definitions need to occur.
- When Judge Martin asked about 911 and 211 services, Ms. Peppers said that both are needed and that providers need to be encouraged to use 211.
- Secretary Brajer asked the Task Force how we can make these proposed changes happen. He stressed that we can't think in terms of just the short session. Even if all the proposed funding happens, it is still not enough. What activities or investments need to happen so that we can anchor the gains and create change? We don't want to stop at this level of change. We need to anticipate a long session of advocacy and hold our selves accountable. By keeping these relationships, we can build a broader coalition, which becomes an overwhelming voice.
- Mr. Register said that more consumer input is needed and that existing groups should be invited in order to expand the dialogue. One of the next steps is to identify who should be brought to the table.
- Secretaryi Brajer would like to keep the Task Force formally or in some combination. Mr. Ingraham supported accountability and noted that so much of this is a money problem. Individuals with Medicaid have access to services while those with no Medicaid are underserved.
- Dr. Santopietro felt that the Task Force had been a very positive experience and that it was important to keep the momentum going. While he was unsure how to accomplish this, he suggested that we engage some systems people in the Task Force.

Conclusions	<ul> <li>Ms. Newton seconded the suggestion of bringing in systepeople to access the system so they can get the services of services that is available across the State.</li> <li>Ms. Metcalf reinforced the need for accountability and fee funding was needed to build workforce capacity.</li> <li>Mr. Lassiter would like to keep the conversation going. A that juvenile justice consumers are satisfied with the serv.</li> <li>Dr. Lancaster noted that if consumers have Medicaid, the services. This is not true of people with insurance—the Severyone.</li> <li>Mr. Richard stressed the importance of aligning the vario payors) and the outcomes of these systems so that cons need. The State needs to work with private insurance that charge a high co-pay so that more amenable contracts a</li> <li>Ms. Stroud would like to see recovery courts expanded. treatment services. Both the quality of the data and the c</li> <li>Dr. Lancaster pointed out another limitation in that even t treatment through IPRS funding, there is no payment me person care does not yet exist broadly. Southlight offers without funding or a grant. Even though the State wants for half of it.</li> <li>Judge Ervin thought that was much consistency across th great job consolidating the work of the three workgroups. sends the message that the Task Force is not serious an</li> <li>Judge Martin expressed his appreciation of everyone's h courts are concerned, he plan to continue working on the senior deputy director of the AOC. He emphasized that trequested that in the future, the Task Force meet in other feedback. He was encouraged by the progress made an would help people. He suggested that they stay connect</li> </ul>	s that they need. Curre edback. She also said gencies need to be he ices provided. In they have access to State needs to extend us systems (e.g., State umers can access the at often have a high de re negotiated with prive Consumers should be oordination of services hough the uninsured a chanism for their prima it but at a financial los whole person care, it is ne workgroups and that If the Task Force is of d that this is just anoth ard work and commitm se issues as does Mr. hey will participate for r parts of the state to g d felt that the propose ed as this is the work of	ently, there is no list that adequate ld accountable so a rich array of services to e, commercial services that they eductible plan or ate insurance. diverted into a need to improve. are able to get ary care. Whole s. It is tough to do s only willing to pay at support staff did a lisbanded now, it her report. hent. As far as the Wooten as the the duration. He let regional d systemic changes of a lifetime.
Conclusions	Secretary Brajer reiterated that the next step is to finalize the rec The proposed numbers in Dr. Cantrell's presentation will go into General Assembly during short session. He will continue advoca relationships so that attention and funding are directed toward m	ommendations in cond the Governor's budget ating through formal ar	cert with OSBM. and then the d informal
Action Items		Person(s) Responsible	Deadline
Recommendat	ions will be submitted to Governor McCrory.	Sec. Brajer and Judge Martin	5/1/16

Meeting Adjourned: 5:00 pm Next Meeting: to be determined