

# Strategic Plan Quarterly Update

## Welcome!

Since we last wrote, we've made significant progress in several key initiatives, particularly in building community capacity through providing education opportunities to our I/DD support network. We hosted two learning sessions about Supported Living available to anyone interested, led a training on Transition to Community internal practices for the State Developmental Centers for all Social Workers and related team members, hosted trainings for community ICF providers led by the MCOs on in-reach and Tailored Plans, and kicked off an internal training series for team members and guardians in partnership with UNC Cares about guardianship in North Carolina. All the while, we've continued to provide the excellent quality of care in the State Developmental Centers. We've been busy and we look forward to the many ways we plan to partner with our stakeholders to support people with I/DD!

Most excitingly, we have scheduled admissions for all three of our State Developmental Centers and we hope this is a continued sign of our commitment to meeting the needs of people with I/DD for referrals received and for those that meet criteria for a time-limited admission.

## Training Opportunity

NC START will lead a training series to strengthen the clinical capacity of our I/DD support network. This series is open to all interested providers and agencies that support people with I/DD.



[Click here](#) to view the event flyer and register for the trainings!



## You asked, we answered!

**Question:** How are referrals made for consideration of admission to a State Developmental Center?

**Answer:** All referrals for any of the programs offered at the State Developmental Centers are submitted for consideration by the Managed Care Organization (MCO) after other alternatives have been explored. Talk to your MCO representative to learn more.

## SDC Leadership

Niki Ashmont, Assistant Division Director

Todd Drum, Director of J. Iverson Riddle

Pam Kuhno, Director of Murdoch

Dr. Valour Richardson, Director of Caswell

# Strategic Plan Quarterly Update

## Updates on the Initiatives In Progress

Our strategic plan has four areas of focus, used to guide the consideration and implementation of all initiatives that occur within the State Developmental Centers (SDCs). Here we provide a status update related to our initiatives in progress.

### Downsizing

Through this area of focus, we aim to enhance and improve our referral process as well as our transition to community process. Through this layered approach, we seek to ensure that the people who are admitted to the SDCs have demonstrated they meet criteria *and* actively support the transition process to return to a community setting from the time of admission. By doing so, we ensure the SDCs remain a time-limited, safety-net service.

- Led a Transition to Community training for all Social Workers in the SDCs.
- Connected all Social Work Directors to the MCO for collaboration on in-reach.
- Revised the RFQ for the Community Interest Survey for the non-MOA population at the SDCs. Awaiting final approval.
- Continued initial internal conversations about developing a new time-limited, childrens’ diversion program!

### Community Collaboration

Through this area, we actively seek to partner with community stakeholders to improve and enhance the I/DD system of care. We have a number of partnerships we are cultivating through our initiatives!

- Held informational sessions led by the MCOs to our ICF Provider Collaborative on the Tailored Plan in-reach.
- Led two training sessions in partnership with MFP and UNC Cares about guardianship for team members and residents’ guardians.
- Held two informational sessions on Supported Living to build awareness.

### By the Numbers!



- Total census for all SDCs (as of 12/31/23) **729**
- Transitions to community settings that occurred within the quarter (10/1/2023-12/31/2023) **9**

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## Updates on the Initiatives In Progress

### Self-Advocacy

This area of focus is designed to enhance the opportunities available for people served within the SDCs to build their self-advocacy skills and prepare people to utilize those skills once they transition to the community.

- Completed the first cohort of self-advocacy training using the Project STIR materials at each SDC.
- Started to develop a paid advocate position for people with I/DD during their time-limited admission.
- Beginning to develop a project to enhance our self-advocacy for sexual education materials.

### Centers of Excellence

We aim to capitalize on the expertise within the system of care to improve biopsychosocial outcomes for people with I/DD. By doing so, we hope to play a part in improving the quality of care received and contribute to enhanced meaning and active involvement for people with I/DD in their homes and communities.

- Updated and expanded the DHHS Children Assessment Clinics capacity and began offering education to MCOs.
- Finalized the planning for a training series led by NC START to begin in February 2024.
- Continued to work to update our DSOHF SDC website to ensure information is shared with stakeholders.

## Your feedback is welcome!

Enter the link below into the web browser of your choice to provide your feedback on what you'd like to see included in our newsletter or other ideas related to our strategic plan.



<https://forms.office.com/g/pqNpqu6BMf>