

- Strengthening behavioral health services.
- The change is needed in order to think about how to bring about a better operating focus.
- Having Jason V. in a role that he could serve and remain with DMH was very important to us.
- Martha B. asked, “Why now” (*timing*). Secretary Cohen stated it was the right time as they have been thinking about these changes over the last year.
- The Division has also hired a new clinical/medical director.
- Secretary Cohen stated that she felt that they had enough of the right pieces in place to start the process of change.
- Bonnie F. discussed that, as a committee, we do not want to lose the momentum that we are making by these changes. She hopes that the person who replaces Jason V. (who did an outstanding job), has a clinical background possibly. Someone from within the Division or system so that they already understand the system and the history so we do not have to start over.
- Mark F. asked what would they like to see come out of this legislation. Secretary Cohen expressed that they want to build on what is working and the whole person health care (managed care). Licensure and appeals need to be addressed in legislation so that progress is not halted. The Governor’s budget needs to be a focus. Many moving pieces that need to align right for things to work. We need to build on what is working and learn from other states. We want to be successful over the long run. We would like to get a lot of this done in the short session. What we do not want are siloed groups that don’t communicate.
- Bonnie F. - Concerned about people being auto assigned to providers and not have the ability to pick to whom they would like to go. This will most likely cause an increase of people going to E.R. Very concerned about no committee to address preventative care, that can look at some of the gaps in the services as the transition to managed care occurs, and that there will not be a response to care any less than what occurs now. Secretary Cohen will look in to the concerns.
- Kurtis T. reported that training and education is needed for the transition of whole health care. SCFAC does not have a budget so they are not able to attend trainings that would benefit the committee in carrying out their duties. Secretary Cohen wants to look in to ways to get SCFAC the help that is needed in the realm of education and training.
- Martha B. wants to know, “How do we get more of a connection between facility and community services?” Secretary Cohen stated this has been thought of and they are working to address concerns. They are looking to rewrite contracts and hold LME/MCOs more responsible, and thinking about these concerns from day one. Case management and community support to be revisited.
- Matt Herr, Health Services Chief of Staff, introduced.
- Kody K. stated that he would like to attend any meetings or functions in the community that they would like. Asked that they email him so that he could get it on his calendar.
- Secretary Cohen’s short-term goals that will lead to long-term goals:
 1. Building a strong Medicaid program
 2. Turning the tide on the Opioid Crisis
 3. Early childhood health / education (cohesive childhood plan)

Conclusions •

Action Items	Person(s) Responsible	Deadline
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5. Agenda topic: Trauma Behavioral Health Coordinator Presenter(s): Jeanne Preisler

Discussion	<ul style="list-style-type: none"> Discussed HB 630, the <i>Family Accountability Act</i>, a comprehensive review of the entire child welfare system/child welfare reform. There will be between 5 and 7 regions so more technical assistance will be available. Pat M. feels grandparents who are receiving and raising children may not be receiving the needed assistance. More of a focus on getting rid of silos within the child welfare system needs to be done. Able to use Title 4E money for kids who are not just in foster care, but also foster care eligible i.e. still in the home with mom and dad. The family does not need to be on welfare for DSS to be involved. In North Carolina everyone is a mandated reporter! Recognizing and responding to abuse and neglect is everyone's responsibility. Understanding one's role as a mandated reporter is needed. Advocating for effective mental health services – UNC Spring Board. Moving towards a system of helping the family/home versus just the child. Would like to have education about child welfare issues; the CFAC's could act as a level for change. Hour-long documentary called <i>Resilience</i> was recommended. They could come into CFAC and show this documentary. More trauma informed, skilled individuals are needed. This could help lessen the calls to DSS. Parents, teachers, community members etc., are those who need to have trauma informed skills. 		
Conclusions	<ul style="list-style-type: none"> 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> 			

6. Agenda topic: DMA update Presenter(s): Renee Rader, MA

Discussion	<ul style="list-style-type: none"> CMS has approved TBI waiver. It is in pilot in the Alliance catchment area. We are in the final stages of updating the mobile crisis policy. Removing some of the treatment requirement. Updating psycho social rehab. Working on Community Service Support Team policy. Lejay Parker is the point of contact. The state auditors auditing DMA and how they monitor the LME/MCOs. Parody: CMS stated LME/MCO all policies are the same as Medicaid. Mobile crisis was out of compliance – no treatment limitations and mobile crisis had treatment limitations. MST is a basic outpatient treatment service. There are limits on the number of hours per episode. Because it based on an evidence-based model, they can't change the model. Brandon T. wants to know if they are looking to put beds in PSRs. DMA has quarterly meeting with subject matter experts get together and review how monitoring is done. They are looking now to have a process more transparent. They started the new process in April and found some things that needed to be adjusted. The next one is scheduled for June. 		
Conclusions	<ul style="list-style-type: none"> 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> 			

7. Agenda topic: QM Update

Presenter(s): Jennifer Bowman

Discussion	<ul style="list-style-type: none"> • Feedback for setting standards for performance measures. We are still looking for volunteers. • Looking at data for performing measure for the last few years. • Looking for benchmarks. The last time data was pulled was 2013. • LME/MCO have been self-reporting. • There have been funding cuts and so its time to set standards again. There needs to be standards that are reachable. How they monitor their outcomes. • NC goes through NC TOPPS, leadership, legislature, CMS. All ages should be reported through NC TOPPS. • Overview on the DMA website; this is where you locate reports. They will update the reports monthly. • Ask why are some areas are too low or high? • Is there a trend on new providers that may need additional assistance? • The reports go all the way back to 2013-14. • Consumer perception of care will be discussed next month. More on NC TOPPS discussed during the summer. • Network analysis survey replaces gaps and needs. • Discussed that the LME/MCO have the same requirements, but their tools and presentations may be different. 		
Conclusions	•		
Action Items	Person(s) Responsible	Deadline	
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8. Agenda topic: Public Comments

Presenter(s): Ben Coggins

Discussion	<ul style="list-style-type: none"> • Ben C. - Rutherford County wanting to become part of Partners. This is a process and it caught Vaya off guard. Vaya didn't talk to Partners, but went straight to the Secretary by sending her a letter. Brian Ingram sent a letter to families discussing the choice for change. • Pat M. spoke at the county commissioner's meetings. Not clear on Rutherford's reason for wanting to go to Partners. It is still a process and has not been approved. • Ben C: State to local call next Wednesday, agenda will be sent out. • Happy Mother's Day to all. • Reminder about Advocacy Day. • Committee chairs need to get information to Benita for the annual report. It is due by the June meeting. • George Bridges has resigned from SCAC as of 5/8/18. • Vaya, Eastpointe, and Alliance will be presenting on the state to local call. • Benita P. and Martha B. for chair of the SCFAC. • Mark F. and Wayne P. for vice-chair. • Catreta F. - There were no nominations from the floor. Each candidate will send in their personal statement. • Stacey H. will receive votes by email from those who cannot be present. • Wayne P. asked about having verbal statements from the candidates, because all were not present. It was chosen to have them written and then at June meeting, they can speak. • Stacey H. informed group that they need to cancel their own hotels moving forward or they will be getting a bill. • 		
Conclusions	•		

Action Items	Person(s) Responsible	Deadline
<p>Motion: Bonnie F. made motion for 3-minute presentation and 3-minute Q&A for candidates, and Bev S. 2nd the motion. Motion carried</p> <p>Motion: Ken B. motioned to close nominations and Brandon T. 2nd motion. Motion carried.</p> <ul style="list-style-type: none"> • Motion: Ben C. motioned to end meeting. Kurtis T 2nd motion. Motion carried 		

Meeting Adjourned 2:30PM
Next Meeting: June 13,2018