

# **State Consumer & Family Advisory Committee (SCFAC)** MEETING MINUTES

**Date**: 8/10/16 **Time**: 9:00 a.m. – 3:00 p.m. **Location**: Brown Building – Dix Campus

MEETING CALLED BY	Kurtis Taylor
TYPE OF MEETING	SCFAC
ATTENDEES	

ATTENDEES						
COMMITTEE MEMBERS			STATE STAFF ATTENDEES			
NAME	AFFILIATION	PRESENT	NAME	AFFILIA	ATION	PRESENT
Kurtis Taylor	Chair	×	Stacey Harward	CE&E Team		⊠
Ben Coggins	Vice chair	$\boxtimes$	CJ Lewis	CE&E Team		⊠
Mike Martin	Alliance Behavioral Health	$\boxtimes$	Suzanne Thompson	Supervisor of the team	ne CE&E	
LaVern Oxendine	Alliance Behavioral Health	⊠	Glenda Stokes	Team Leader, (	CSCRT	⊠
Doug Wright	Alliance Behavioral Health	$\boxtimes$				
Ron Rau	Sandhill's Center	$\boxtimes$				
Marie Britt	Eastpointe	$\boxtimes$				
Catreta Flowers	Trillium health Resources	$\boxtimes$				
Bonnie Foster	Cardinal Innovations Healthcare					
Wayne Petteway	Trillium Health Resources	×				
John Duncan	Cardinal Innovations Healthcare		GUEST			
Bev Stone	Trillium Health Resources	$\boxtimes$	NAME		AFFILIATION	
John Duncan	Cardinal Innovations healthcare	⊠	Bob Crayton	Consume	r	
Deb Page	Cardinal Innovations Healthcare	×	Thomas Goldsm	th NC Health	News	
Pat McGinnis	SMC	$\boxtimes$				
Mark Fuhrmann	Partners Behavioral Health Care	⊠				
Martha Brock	SCFAC Member	$\boxtimes$				

1. Agenda topic: Welcome & Introduction by each members Presenter(s): Kurtis Taylor

Discussion	<ul> <li>Review of Agenda – approval by consensus.</li> <li>Welcomed new members.</li> <li>Approval of Minutes – both SCFAC minutes from Conference call minutes. Both approved.</li> </ul>	July meeting and the	July State to Local
Conclusions			
Action Items		Person(s) Responsible	Deadline
<ul> <li>LaVern Oxendine - add to the Agenda – Martha Brock to speak on Dix Campus update.</li> </ul>		Kurtis Taylor	
Add public comment to the Agenda.			
Mark Fuhrmann to make an announcement. Grammatical error on 3 <sup>rd</sup> bullet "were" from "where" Stacey Harward			

Presenter(s): Kurtis Taylor 2. Agenda topic: Review of Draft letters

#### Discussion

- Letter to Secretary Brajer Kurtis read letter and several suggestions made concerning changes.
- Review of 122c letter and CFAC involvement was read by Kurtis (letter is to the State Legislature Oversight committee).
- Bonnie Foster addressed the 3<sup>rd</sup> bullet would like it to be correct for the CFAC structure to remain.
- Suzanne Thompson advised group to make clear what they are recommending State CFAC vs Local CFAC, 122C covers both the Local and the State and they need to be clear as to what area of the 122c they are speaking of.
- Kurtis explained a difference between how each CFAC in their Catchment area reports to their LME/MCO Board.
- Letters will be completed within the next few days and emailed to members for input.
- Mark Fuhrmann pointed out that 122c is 115 pages double sided and the group should be specific as to what section the SCFAC is referring to.
- Mike Martin would like to address what the SCFAC role is under 122C 170,171
- It was brought up that during the ELT Call (all the chairs from the Local CFAC discuss
  what they would like to have on the next State to Local conference call) there was a
  discussion on that call that the Local chairs wanted to start an ad-hoc committee to
  discuss what changes that they (local CFAC) would like to see or hope to see written into
  the new legislation. This committee would be solely done by the local CFAC chairs are
  their designee.
- Martha Brock stated that Medicaid reform was mention in the letter but not addressed in the letter concerning the 122c. Should this be part of this letter since 122c does not address Medicaid reform at all?
- Martha Brock also stated some local CFAC "are afraid " to act independently due to financial streaming, believes that funding should not come through the LME/MCO but directly from the State.
- Discussion between several members concerning this and how several Local CFAC are very happy with the way it works in their area and sees no reason to change how the funding of Local CFAC's are done.
- Wayne Pettaway discussed the ad-hock committee and what / how local CFAC's will look

## Conclusions

4	Action Items	Person(s) Responsible	Deadline
	Kurtis to change Dept. to Division of MH/DD/SAS.	Kurtis Taylor	
١.	Several grammatical changes noted.		
١,	Change substance Abuse to Substance Use.		
١.	Bonnie Foster made a motion that the subcommittee meet with		
	Suzanne's guidance.		

### 3. Agenda topic: Division - update

Presenter(s): Mable McGlothlen and Dennis Williams

## Discussion

- Mable of DMH/DD/ SAS Project Management Team Division update.
- Dennis Williams update on the Crisis Solution Innovative they continue to work with stakeholders across the state and nation- incorporate successful models into the NC Models.
- CIT training Kurtis Taylor questioned if Probation Officers are being trained in CIT?
   Answer Yes.
- 1st responders trained to respond appropriately to crisis situations.
- Trail Projects in 11 counties for Data. Durham, Wake Orange, Onslow, Rockingham, Helix.
- Veterans crisis line.
- Behavior health Urgent care center.
- SMC C3 356.
- Mike Martin ask if other crisis centers utilize Peer Livingroom.
- This is a comprehensive structure for stabilization.
- Crisis solution group will be addressing concerns about mobile crisis Mike Martin would like to collect some data and get back to the group once he collects it.

	<ul> <li>would like to make sure that lawyers are involved in this process, feels that the whole process of Psychiatric Advance Directives is not recognized by must. At this point Martha is not seeing the benefit of having Advance Directives.</li> <li>Doug Wright stated that at this time they might not be utilized as they should but it is a process of changing the culture, Doctors and medical community so that the value of these Directives will be excepted.</li> <li>John Duncan brought up the fact that at this time there is a piece missing Case management which would assist in the developing and making sure that the document would reach the correct medical staff.</li> <li>LaVern questioned if State run hospital are involved in the Psychiatric Advance Directives.</li> <li>Pat McGinnis questioned if someone was out of their normal catchment area who should they contact if they are having issues with their P.A.D?</li> <li>Questions concerning TBI (Traumatic Brain Injury) should be sent to Scott Matze.</li> </ul>		ooint Martha  ut it is a alue of e ocument e who should
Conclusions	sions		
Action Items	Action Items Person(s) Responsible Deadlin		
<ul> <li>Renee Rader will be looking into this and should be able to bring the answer back to the September meeting.</li> </ul> Renee Rader			

4. Agenda topic: Annual Report & additional letters

Discussion	<ul> <li>review changes by email and send their vote in to Kurtis Taylor advised the committee that Lorie Cotthey should go on this site and review and sign if</li> <li>Martha Brock updated the committee on the Dix</li> <li>Wayne Petteway discussed what happened on the setting call – Wayne discussed a conversation of formed and lead by the Local CFAC to discuss a</li> </ul>	ual report reviewed and additional changes needed to be made - Committee will ew changes by email and send their vote in to Kurtis Taylor for approval. is Taylor advised the committee that Lorie Cooker has a petition on Change.org and a should go on this site and review and sign if they feel that it is appropriate. The Brock updated the committee on the Dix campus project. The Petteway discussed what happened on the ELT call for the State to Local Agenda and call – Wayne discussed a conversation of a possible ad- hoc committee being and lead by the Local CFAC to discuss and come up with a position paper cerning 122c the sections that deals with the Local CFAC.	
Conclusions			
Action Items		Person(s) Responsible	Deadline

Presenter(s): Kurtis Taylor

Presenter(s): Dale Armstrong

5. Agenda topic: DMA - update Presenter(s): Renee Raider

Discussion	<ul> <li>Provided update on DMA and several projects that they are working on.</li> <li>LME/MCO contract updates due July 1.</li> <li>Amended Personal Care (physical care) policy—can be found on DMA website.</li> <li>TCLI was updated to make sure that it is in line with requirements.</li> <li>Advanced MH certificate for Nurse Practitioners.</li> <li>Discussions with DMA and DMH concerning Mobile Crisis—where are the gaps, what needs are there,</li> </ul>		
	<ul> <li>Nov 1 start date for waiver- it was approved by CMS – 45 days for review and comment.</li> <li>Benita Purcell asked if Webcam training was available to Nurse Practitioners?—Renee stated that it is under review—for either webcam or online teaching and part of it would be hands on.</li> </ul>		
Conclusions			
Action Items		Person(s) Responsible	Deadline

6. Agenda topic: Dale Armstrong - update

Discussion	Cherry Hospital should be up and functioning by Oct 1 will increase Beds and provide 300 more jobs for the area.

## 7. Agenda topic: Karen Feasel Quality Management

Discussion	<ul> <li>NCI - National Core Indicator survey we are getting prepared to send this out have designed some flyers to send to all LME/MCO's that are made to personalize them for their areas.</li> <li>Brochure presented to SCFAC.</li> <li>National project that coordinated by the LME/MCO.</li> <li>November will be the LME/MCO time frame to send out material.</li> </ul>		
Conclusions			
Action Items		Person(s) Responsible	Deadline
Would like feedback sent directly to Karen in @ 1 week.		SCFAC	

Presenter(s): Keren Feasel

Meeting Adjourned 3:00 p.m. Next Meeting: September  $14^{th}$  meeting will be at the Grill on the Hill on the Dix campus