## North Carolina Department of Health and Human Services Division of Mental Health, Developmental Disabilities and Substance Abuse Services

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Beverly Eaves Perdue, Governor Lanier M. Cansler, Secretary

## Steven Jordan, Director

December 6, 2011

## MEMORANDUM

To: Joint Legislative Oversight Committee Members on HHS State Facility Directors Commission for MH/DD/SAS Area Program Directors Consumer/Family Advisory Committee Chairs Area Program Board Chairs State Consumer Family Advisory Committee Chairs **DHHS** Division Directors Advocacy Organizations and Groups **Provider Organizations** North Carolina Association of County Commissioners **County Managers County Board Chairs** Other MH/DD/SAS Stakeholders North Carolina Council of Community Programs NC Association of Directors of DSS

From: Steve Jordan

Re: **Communication Bulletin #121** MH/DD/SAS Community Systems Progress Report and Critical Measures At A Glance

MH/DD/SAS Professional Organizations and Groups MH/DD/SAS Stakeholder Organizations and Groups

State Plan **Communication Bulletin** 

Community Systems Progress Report: Enclosed please find the MH/DD/SAS Community Systems Progress Report and Appendices for the MH/DD/SAS Community Systems Progress Report for the first quarter of SFY 2011-2012.

Critical Measures at a Glance: Included with this report is *Critical Measures at a Glance* for the first quarter of SFY 2011-2012, as required by S.L. 2008-107. This one-page matrix shows each LME's performance on the critical performance measures against statewide averages, goals, and the performance standards in the DHHS-LME Performance Contract.

The report, appendix to the report, and matrix are available on the Division website at:

http://www.ncdhhs.gov/mhddsas/statspublications/Reports/DivisionInitiativeReports/communitysystems/ind ex.htm

If you have questions regarding this report, please send them via electronic mail to: ContactDMHQuality@dhhs.nc.gov

Secretary Lanier M. Cansler cc: Mike Watson Beth Melcher DMH/DD/SAS Executive Leadership Team DMH/DD/SAS Management Leadership Team Shawn Parker Kaye Holder

Pam Kilpatrick John Dervin LME OI Directors LME Team Liaisons



