



NC DEPARTMENT OF
**HEALTH AND
 HUMAN SERVICES**
 Division of Mental Health, Developmental
 Disabilities and Substance Abuse Services

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
VICTOR ARMSTRONG • Director

September 3, 2020

DocuSigned by:

Matt Herr

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MEMORANDUM

TO: LME-MCO CEOs
FROM: Matt Herr, Assistant Director for System Performance
RE: Fourth Quarter SFY2020 Compliance with Reporting Requirements in the
 DHHS-LME-MCO Performance Contract

Enclosed please find the Fourth Quarter SFY2020 Report on Compliance with Performance Contract Reporting Requirements. The report shows each LME-MCO's performance during the quarter on submitting reports and data required in the DHHS-LME Performance Contract. The report may be found on the Division's website:

<https://www.ncdhhs.gov/divisions/mhddsas/reports/performance-contracts-quarterly-report>.

Monitoring the reporting requirements helps to ensure data integrity and receipt of reliable information needed for Federal reporting and for the oversight of specific fiscal and program objectives. These reports also directly impact increases in the accountability and effectiveness of LME-MCO and provider systems associated with improved client identification, participation, quality of care and service outcomes.

LME-MCOs routinely review their individual results with their area boards and CFACs and within their quality management programs for quality assurance and improvement purposes. CEOs have used these reports for LME-MCO self-monitoring, and these reports have been instrumental in the adoption and implementation of local improvement projects to enhance LME-MCO performance.

Statewide, the LME-MCOs met 96 percent of the nine report submission requirements and 97 percent of the ten data submission requirements measured this quarter. Congratulations and thank you to the three LME-MCOs that met all 19 requirements, three LME-MCO's that met 18 of the 19 report and data submission requirements this quarter, and one LME-MCO's that met 17 of the 19 report and data submission requirements this quarter. We appreciate your efforts to help us manage the programs and services of our system.

The enclosed report provides information and results for each reporting requirement as well as graphs displaying performance trends for report and data submission over the past six years for each LME-MCO and the state.

If you have questions, please contact your LME-MCO liaison. He or she will assist in getting answers to questions and/or having errors corrected.

cc: Dave Richard, NC Medicaid
 Deborah Goda, NC Medicaid
 Brad Owen, DMH/DD/SAS
 Lisa Jackson, DMH/DD/SAS
 Yvonne French, DMH/DD/SAS

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES

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