

North Carolina Department of Health and Human Services Division of Social Services 2405 Mail Service Center • Raleigh, North Carolina 27699-2405 Courier 56-20-25 Fax 919-715-0023

Michael F. Easley, Governor Carmen Hooker Buell, Secretary Pheon E. Beal, Director (919) 733-3055

August 13, 2001

## DEAR COUNTY DIRECTOR OF SOCIAL SERVICES:

ATTENTION: Adult Services Supervisors and Intake Supervisors

## SUBJECT: ADULT PROTECTIVE SERVICES BASIC SKILLS TRAINING

The Division of Social Services is pleased to announce that the Adult Protective Services Basic Skills Training, Modules I and II, will be conducted in seven sites across the state during FY 2001-2002. In addition, Module I will be offered for the first time as an independent session at three sites across the state. The Basic Skills training is beneficial for county staff who have any level of responsibility for screening, evaluating, or providing Adult Protective Services.

The training provides county staff with a working knowledge of APS law, policy, and practice issues. It is designed for social workers who conduct evaluations and plan services for APS cases and for line supervisors with management responsibility for this program area. Social workers who have responsibility for adult services intake or who provide back-up or after-hours coverage for APS will also find this training beneficial.

The first session of the training, Module I, is two days long and introduces participants to the field of Adult Protective Services. This session covers the statutory definitions used in APS and the policy requirements and practice issues related to receiving and screening APS reports. Staff responsible for intake and/or screening, as well as staff who conduct evaluations or plan services for APS cases, should attend this session. It is recommended that participants attend *Effective Social Work Practice in Adult Services:* A *Core Curriculum* before attending Module I. Basic knowledge and concepts covered in the *Core Curriculum* are not covered in Modules I or II of this training.

The second session, Module II, is three days long and will introduce staff to the knowledge and skills necessary for completing thorough evaluations, making case decisions, determining capacity to consent to services, obtaining court orders, and planning services to protect disabled adults. Staff responsible for these functions on a full time, back-up or after-hours basis should attend this session. Staff with intake responsibility are also welcome to attend this session, as it will allow them to understand the full APS process. Participants must have attended Module I, or have previously attended the Basic Skills Training in its entirety, as a prerequisite to Module II.

Dear County Director Re: APS Basic Skills Training August 13, 2001 Page 2

The dates and locations for the training are listed below. Modules I and II both begin at 9:30 a.m. on the first day and end at 3:30 p.m. on the last day to allow for travel time. All other days of the training begin at 9:00 a.m. and end at 4:30 p.m. Participants should plan to stay near the training site unless they live within a reasonable commuting distance. Refreshments will not be provided this year due to lack of funds. Participants may bring their own drinks & snacks.

#### APS BASIC SKILLS TRAINING DATES AND LOCATIONS

**MODULE I** 

MODULE II

September 13 - 14, 2001 MAHEC 501 Biltmore Avenue Asheville, NC

October 4 - 5, 2001 Carteret County DSS Corner of Broad & Craven Streets Beaufort, NC

January 3 - 4, 2002 Columbus County DSS 40 Government Complex Whiteville, NC

January 24 - 25, 2002 Iredell County Health Dept 318 Turnersburg Highway Parking in Back Statesville, NC

**February 7 - 8, 2002** Cleveland County DSS 130 S. Post Road Shelby, NC

March 7 - 8, 2002 Dare County DSS 107 Exeter Street Manteo, NC

April 2 - 3, 2002 Wilson County DSS 100 NE Gold Street Wilson, NC **October 9 – 11, 2001** MAHEC 501 Biltmore Avenue Asheville, NC

October 17 - 19, 2001 Carteret County DSS Corner of Broad & Craven Streets Beaufort, NC

January 16 - 18, 2002 Columbus County DSS 40 Government Complex Whiteville, NC

January 29 - 31, 2002 Iredell County Health Dept 318 Turnersburg Highway Parking in Back Statesville, NC

**February 19 - 21, 2002** Cleveland County DSS 130 S. Post Road

Shelby, NC March 20 - 22 , 2002 Dare County DSS

107 Exeter Street Manteo, NC

April 10 - 12, 2002 Wilson County DSS 100 NE Gold Street Wilson, NC

Participants may register for Modules I and II at any of the sites. A registration form is attached. <u>Please</u> <u>make copies of this form if more than one person from your agency will be attending the training.</u> It is important that all information requested on the registration form be completed. Registration forms will be accepted for staff not yet identified by the county; however, names and identifying information must be submitted to the Adult Services Branch two weeks prior to the date of the specified training session.

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A maximum of thirty-five (30) participants will be accepted at each of the training sites and registration will be accepted on a first come, first served basis. There is no cost for this training however, **you must pre-register**. Participants will be sent a confirmation letter, a detailed agenda, directions to the training site, and, when available, suggestions about overnight accommodations prior to each training session

Please share this information with the appropriate staff and mark these dates on your calendars. If you or your staff have questions or need additional information, please contact John Margolis, APS Program Consultant, or Monica Nealous, Office Assistant, at (919) 733-3818 or your Adult Programs Representative.

Sincerely,

John James

John T. Tanner, Chief Adult and Family Services Section

JTT/vlk

Attachment

AFS-14-2001

## (PLEASE PRINT OR TYPE)

# ADULT PROTECTIVE SERVICES BASIC SKILLS TRAINING REGISTRATION FORM

$\Box$ Dr. $\Box$ Mr. $\Box$ M	Is. Name									
Dr. Mr. Ms. Name			FIRST MI			MI		LAST		
**Social Security		★Home Phone								
Work Phone		Work Fax								
<ul><li>★we ask for your home</li><li>★★used for internal rec</li></ul>		training s	session must be po	stponed	be	cause of in	nclement	weather		
Place of Employment			Job Title							
Work County										
Work Address										
City	State		Zip				Courier #			
Program Area										
Have you attended the Adult Services Core Curriculum? No Yes										
I AM REGISTER	ING FOR [PLI	EASE (	✓) CHECK O	NE]:						
Modules <u>I &amp; II BOTH</u> Introduction to APS, Receiving and Screening, APS Evaluation Case Decision, Mobilizing Services			Module <u>I ONLY</u> Introduction to APS,       Receiving and Screening       Referrals				ModuleII ONLYAPS Evaluation, Case Decision, Mobilizing ServicesMust have previously attended			
Decision, woomzing services			Referrais					APS Training or Module I		
I WILL BE ATTENDING AT THIS LOCATION(S) [PLEASE (✓) APPROPRIATE BOX(ES)]:										
<b>Location</b>	Module I		<u>Date</u>	<u>✓</u>			ule II	Date	<u>✓</u>	
Asheville	Module I		13 - 14, 2001				ule II	Oct. 9 - 11, 2001		
Beaufort	Module I	Oct. 4 - 5, 2001					ule II	Oct. 17 - 19, 2001		
Whiteville	Module I	Jan. 3 - 4, 2002					ule II	Jan. 16 - 18, 2002		
Statesville	Module I	Jan. 2				ule II	Jan. 29 - 31, 2002			
Shelby	Module I	Feb. 7				ule II	Feb. 19 - 21, 2002			
Manteo	Module I	March	n 7 - 8, 2002			Mod	ule II	March 20 - 22, 2002		

Approved by Supervisor\_

Module I

Wilson

To insure registration at selected location send registration as soon as possible. This registration form may be mailed or faxed to:

April 2 - 3, 2002

April 10 - 12, 2002

Module II

Monica Nealous NCDHHS / Adult & Family Services 325 North Salisbury Street, 2405 MSC Raleigh, NC 27699-2405 FAX: (919) 715-0023