



North Carolina Department of Health and Human Services  
Division of Social Services  
Child Support Enforcement

Post Office Box 20800, Raleigh, NC 27619-0800 Courier # 55-41-12  
Telephone (919) 255-3800

Michael F. Easley, Governor  
Dempsey Benton, Secretary

Sherry S. Bradsher, Director

October 17, 2008

Dear County Director of Social Services

Reference: OLM Change Notice

National Medical Support Notices for Federal **civilian** employees of the Department of Defense must be sent to the human resources or personnel office address for the specific DOD civilian employee. Please take note of the following exception to that rule: The following address must be entered on the NMSN document **ONLY** for civilians who are employed by the Department of the **Army**:

**Army Benefits Center-Civilian (ABC-C)**  
**303 Marshall Avenue**  
**Fort Riley, KS 66442-5004**

This address is *only* used for National Medical Support Notices in order for the Army to ensure that the NMSN reaches the correct office for processing. CSE Manual--Chapter P (Enforcement), Topic 17 Medical Support Enforcement, Topic F (National Medical Support Notice), Items 38-39 for additional information and the "ABC-C" address.

The CSE Manual, Chapter G (Public Assistance Cases), has been updated to include actions that may be needed in ACTS cases which will enable ACTS/EIS Trigger 90s to process properly. The revisions deal primarily with Good Cause claims and the Non-Cooperation of clients. Topics that have been updated include: Work First Family Assistance (WFFA) Cases, PA Case Referrals/Creation, EIS/ACTS Interface, and EIS Triggers. Some of the CSE Manual references are: G2D3; G5B-C; G7C3.

Chapter J - Establishment, information on time frames and documentation of service of process for the civil summons is clarified.

If you have any questions, please contact the Policy and Training Team (919) 255-3800.

Sincerely,

A handwritten signature in cursive script that reads "Judy McArn".

Judy McArn  
Assistant Chief of Program Operations

CSE-8-2008

**Mission Statement**

*To consistently collect as much child support money as possible for the benefit of North Carolina's children.*