

North Carolina Department of Health and Human Services Division of Social Services

Child Support Enforcement

Post Office Box 20800, Raleigh, NC 27619-0800 Courier # 55-41-12 Telephone (919) 255-3800

Beverly Eaves Perdue, Governor Lanier M. Cansler, Secretary Sherry S. Bradsher, Director

April 1, 2011

Dear County Director of Social Services Dear County Child Support Managers

Subject: Statewide Self Assessment Training

North Carolina Child Support is pleased to announce the scheduling of statewide Self Assessment training. This is a one and half day training session designed to provide child support staff a better understanding of the Self Assessment goals and achieving those goals. Objectives of this course:

- Understand the selection of cases
- Understand how cases are evaluated according to timeframes and federal guidelines
- Understand why a case passes and fails
- Recognize specific actions and events related to self assessment review process

Child Support continues to remain responsive to the learning needs of the Child Support workforce as well as the program - related needs identified in the most recent State and Federal Self Assessment Review. Each training class will accommodate up to 60 people. The schedule is listed below and will be announced in the same manner as other training courses. Please wait for the "official' announcement before submitting your training requests.

Mission Statement

To consistently collect as much child support money as possible for the benefit of North Carolina's children.

April 19 – 20, 2011	Edgecombe County DSS
May 5 – 6, 2011	Cabarrus County DSS
May 17 – 18, 2011	Duplin County DSS
May 24 – 25, 2011	Guilford County
June (Date to be Announced)	Rutherford County
June 20 – 21, 2011	Cumberland County DSS

Sincerely, Judy M^earn

Judy McArn Assistant Chief of Program Operations

Cc: Jack Rogers **Daisie Blue Michele Tart**

CSE-9-2011

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