



North Carolina Department of Health and Human Services
Division of Social Services
Child Support Enforcement

Post Office Box 20800, Raleigh, NC 27619-0800 Courier # 55-41-12
Telephone (919) 255-3800

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director

September 21, 2010

Dear County Director of Social Services and CSS Program Managers,

The Office of Child Support Enforcement (OCSE) is providing states with data from the State Verification and Exchange System (SVES). SVES will provide information from its databases as follows:

1. Title II – SSA Retirement, Survivors and Disability Benefits Information;
2. Title XVI – Supplemental Security Income Benefits Information

Effective September 22, 2010, information from SVES regarding Title II Social Security Benefits and Title XVI Social Security Income will be available through X/PTR. Users should access the weekly reports when proactively conducting location searches or as a result of sending FPLS manual locate requests. These reports will be available every Friday and can provide verified SSA and SSI data.

Reports as listed in X/PTR:

SVES Title II – (SSA Retirement, Survivors and Disability Benefits)

- Provides Case Number/MPI Number, identifying information, date of death, residence address, payment information and amount.

SVES Title 16 – (SSI)

- Provides Case Number/MPI Number, identifying information, date of death, residence address, payment information and amount.

For more information, see Chapter H, Topic 5, Section M of the CSE manual.

If you have any questions, please contact the ACTS Help Desk at 800-405-9053.

Have a **Great** Day and thanks for all that **You** Do!!

Sincerely,

A handwritten signature in cursive script that reads "Judy McArn".

Judy McArn

Assistant Chief of Program Operations

CSE-12-2010

Mission Statement

To consistently collect as much child support money as possible for the benefit of North Carolina's children.