

North Carolina Department of Health and Human Services Division of Social Services

Child Support Enforcement

Post Office Box 20800, Raleigh, NC 27619-0800 Telephone (919) 255-3800 Courier # 55-41-12

Beverly Eaves Perdue, Governor Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director

August 5, 2011

Dear County Director of Social Services Dear County Child Support Managers

Reference: Child Support Manual Updates

CSE Policy and Training is pleased to announce the July – December 2011 training calendar. This schedule includes topics within all areas of the child support program and classes conducted in classroom, computer lab and webinar formats. The schedule is attached to this message and is also available at: http://cse.dhhs.state.nc.us/Default.aspx. At this site, select "CSE Training Page" and "Training Schedules / Curriculum". Please remember that training requests can only be accepted after the official announcement of each session.

Due to several factors, including the pending relocation of the CSE Central Office, exact locations of several sessions are not yet available. When these are finalized, the website calendar will be updated to include this information.

Additional child support training venues include the NC Child Support Council Conference on August 17-18 and the Social Services Institute on October 26-28. We hope that these opportunities will meet your staff training needs and look forward to seeing everyone through out the rest of this year.

If you need further information on CSE training, you may contact any member of the Policy and Training staff at 919-255-3800.

If you have questions, please contact the Policy and Training Team at (919) 255-3800.

Sincerely, Judy Mcarn

Judy McArn

Assistant Chief of Program

Operations

cc: Daisie Blue CSE-20-2011

Mission Statement

To consistently collect as much child support money as possible for the benefit of North Carolina's children.