

Wayne E. Black

July 12, 2016

DEAR COUNTY CHILD SUPPORT MANAGERS

Reference: URL Change for Secure Connection to ACTS

Effective July 18, 2016, a new URL for Host on Demand must be utilized for our ongoing efforts to keep the Automated Collection and Tracking System (ACTS) access secure. The new URL will provide additional protection to the federal tax data. If you are a county that accesses ACTS through Host on Demand, you must use the new URL connection. If you are a county that utilizes Reflections to access ACTS, you can use this new URL if Reflections goes down. Instructions for accessing the new URL connection to Host on Demand are attached.

Going forward, it is <u>CRITICAL</u> for counties to keep Child Support Services abreast of any changes to the Internet Service Provider (ISP) or any networking change that may result in a new county IP address or addresses. Failure to do so may result in not being able to access ACTS for a long period of time. Please contact the Child Support Security Team via email at <u>css.security@dhhs.nc.gov</u> with future IP address changes.

Should you have any questions regarding this process and set up for the Host on Demand, please contact the ACTS Help Desk at 1.800.405.9053.

Sincerely,

Judy Mcarn

Judy McArn Chief

CSS-07-2016 cc: Astra Wilson-Kirksey



Department of Health and Human Services | Division of Social Services | Child Support Services P.O. Box 20800 | Raleigh, North Carolina 27619 919 855 4755 T | 919 715 8174 F

Secure Host on Demand Connection Instructions

Access the new URL using Internet Explorer https://scc.its.state.nc.us/hod/CICSNC22.html

The following screen will display. Click Run.

					×					
Do y	ou want t	o run this	application?							
ſ	4	Name:	IBM Rational Host O	n-Demand						
	Ê	Publisher:	IBM Canada Limited							
		Location:	https://sccw.its.state.nc.us							
	•									
<u> </u>	not show this a	igain for apps	from the publisher and location at	3M Rational Host On-Demand						
U	<u>M</u> ore Informa	ation								

The following screen will display.

Check the box "Do not show this again for this app and web site." Click Allow

Securit	y Warning						
6	Allow access to the following application from this web site?						
	Web Site: https://scc.its.state.nc.us						
	Application: IBM Rational Host On-Demand Publisher: IBM Canada Limited						
	This web site is requesting access and control of the Java application shown above. Allow access only if you trust the web site and know that the application is intended to run on this site.						
v 0	o not show this again for this app and web site. Allow Do Not Allow						
V	ore information						

The following screen will display: Double Click on 3270 CICSN22 icon.

CICSNC2	2 - Internet Explorer		_ 문 ×
	https://scc.its.state.nc.us/hod/CICSNC22.html	P 🔒 🐓 🎯 CICSNC22 ×	ि ★ 亞
		IBM Rational Host On-Demand	
	Host On-Demand Client		1997 (1997)
		Configured Sessions Double-click an icon to start a session.	Active Sessions
	3270 CICSNC22		
	16.04		1408-04
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			199. 199. 199. 199. 199. 199. 199. 199. 199. 199.

A new mainframe session will appear.

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File Edit View Communication Actions Help							
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199.90.157.16 VIA TCP/IP TO THE STATE COMPUTER CENTERHELP: (919) 754-6000							
* * * * * * * * * WARNING * * * * * * * *	*						
* THIS SYSTEM CONTAINS GOVERNMENT INFORMATION.	*						
* UNAUTHORIZED OR PERSONAL USE OF THIS NETWORK AND EQUIPMENT AND THE	*						
* UNAUTHORIZED ACCESS, USE OF, OR DISCLOSURE OF TAX INFORMATION IS A	*						
* VIOLATION OF STATE LAW (NORTH CAROLINA GENERAL STATUTE 105-259) AND	*						
* FEDERAL LAW (TITLE 18 UNITED STATES CODE, SECTION 1030, INCLUDING	*						
 CRIMINAL AND CIVIL PENALTIES PURSUANT TO TITLE 26, UNITED STATES CODE, SECTIONS 7213(a), 7213A AND 7431.) VIOLATIONS WILL BE PROSECUTED 	*						
* UNDER ALL APPLICABLE LAWS. THIS NETWORK IS MONITORED FOR IMPROPER	*						
* OR ILLEGAL USAGE AND TO PROTECT IT AGAINST UNAUTHORIZED ACCESS.	*						
USE OF THE NETWORK CONSTITUTES CONSENT TO MONITORING.	*						
APPLICATION REQUIRED. NO INSTALLATION DEFAULT. APPLICATION: _							
MA + a 16/	/015						
PF1 PF2 PF3 PF4 PF5 PF6 Enter PA1 Attn Insert N	ewL						
PF7 PF8 PF9 PF10 PF11 PF12 Clear PA2 SysR Delete N	extP						
scca.its.state.nc.us:992 😗 256							

Type in CICSNC22.

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	199.90.157.16 VIA TCP/IP TO THE STATE COMPUTER CENTERHELP: (919) 754-6000								6000	
* * * * * * * * * WARNING * * * * * * * * * * * * * * * * * * *										
MA + a 15/025										
PF1	PF2	PF3	PF4	PF5	PF6	Enter	PA1	Attn	Insert	NewL
PF7	PF8	PF9	PF10	PF11	PF12	Clear	PA2	SysR	Delete	NextP
scca.its.state.nc.us:992										

Attachment CSS-07-2016