

ROY COOPER • Governor

MANDY COHEN, MD, MPH · Secretary

**SUSAN OSBORNE ·** Assistant Secretary for County Operations for Human Services

July 20, 2020

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: County Quarterly Report and Narrative

Please find attached the County Quarterly Report and Narrative. These reports provide an overview of each county's performance measures for the fourth quarter of State Fiscal Year 2020 (SFY2020). The reports are distributed each quarter to provide the county a measurable gauge of each performance standard.

Should you have questions or need additional information, please contact Debbie Henderson at (919) 855-4455, or your Regional Program Representative.

Sincerely,

Carlod West

Senior Director for Economic Security North Carolina Child Support Director

Attachments

cc: IV-D Regional Program Representatives CSS\_20\_35

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD SUPPORT SERVICES