

## North Carolina Department of Health and Human Services Division of Social Services

325 North Salisbury Street • MSC 2407 • Raleigh, North Carolina 27699-2407

Courier # 56-20-25

Beverly Eaves Perdue, Governor Lanier M. Cansler, Secretary Sherry S. Bradsher, Director (919) 733-3055

March 15, 2011

## DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

## ATTENTION: CHILD WELFARE ADMINISTRATORS AND SUPERVISORS

## SUBJECT: CHILD AND FAMILY SERVICES REVIEWS (CFSRS)

The Division of Social Services has scheduled CFSRs for the remainder of 2011 in the following counties:

July 11-15 July 25-29 August 15-19 August 29 – Sept. 2 Sept. 12-16 Sept. 26-30 Oct. 10-14 Oct. 24-28 Nov. 14-18 Dec. 5-9 Pender Sampson Cumberland Rockingham Craven Wilkes Edgecombe Burke Wayne New Hanover

The focus of the CFSR process is on continuous quality improvement to achieve the positive outcomes of safety, permanency and well-being for children and families. The review of the cases is designed to measure practice and progress towards successfully meeting the outcomes. Forty-five days prior to the review, the Division will provide the case sample and other information needed to facilitate the review to the agency director. Any questions regarding this letter should be directed to Daphne Green via email at <u>daphne.green@dhhs.nc.gov</u> or by phone at (919) 334-1163.

Sincerely,

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Kevin Kelley, Interim Section Chief Child Welfare Services

cc: Sherry Bradsher Jack Rogers Child Welfare Services Team Leaders