Blended Roles in NC FAST

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Overview

The purpose of this job aid is to identify the high-level capabilities available to users for new blended security roles in NC FAST. This document will be updated with additional blended security roles as they are made available to users.

Blended security roles provide Child Welfare staff with the ability to access the Child Welfare and Economic Benefit functions in NC FAST using a single username and password. Previously this required multiple roles. There are requirements that need to be met before these roles can be accessed. For more information refer to the notes below.

Blended Security Role	Functions
DSS Eligibility Director	Access DSS Director functions **plus** Economic Benefits (EB) Eligibility Supervisor functions.
	The Shortcuts folder contains links to functionality for the DSS Director and EB Eligibility Supervisor functions. The folders are grouped by program where possible and have program-specific indicators for functionality that is not global.
	Reports available to the DSS Director role or the EB Supervisor role are also available to the DSS Eligbility Director role.
Child Welfare (CW) Program Eligibility Manager	Access CW Program Manager functions **plus** EB Supervisor functions.
	The Shortcuts folder contains links to functionality for the CW Program Manager and EB Supervisor functions. The folders are grouped by program where possible and have program-specific indicators for functionality that is not global.
	Reports available to CW Program Manager role or the EB Eligibility Supervisor role are available when logged with the Child Welfare Program Eligibility Manager role.

Child Welfare Social Worker Supervisor EBI	Access Child Welfare Social Worker Supervisor functions **plus** inquiry-only access to Economic Benefits programs.
	The Shortcuts folder contains links to functionality for the CW Supervisor and EB Inquiry only functions. The folders are grouped by program where possible and have program-specific indicators for functionality that is not global.
	This role does not have reports at this time.
Child Welfare Eligibility Supervisor	Access Child Welfare Social Worker Supervisor functions **plus** Economic Benefits Eligibility Supervisor functions.
	The Shortcuts folder contains links to functionality for the CW Eligibility Supervisor and EB Supervisor functions. The folders are grouped by program where possible and have program-specific indicators for functionality that is not global.
	Reports available to CW Eligibility Supervisor role or the EB Eligibility Supervisor role are available when logged with the Child Welfare Eligibility Supervisor role.
Child Welfare Program Manager EBI	Access Child Welfare Program Manager functions **plus** inquiry-only access to Economic Benefits programs.
	The Shortcuts folder contains links to functionality for the CW Program Manager and EB Supervisor functions. The folders are grouped by program where possible and have program-specific indicators for functionality that is not global.
	Reports available to CW Program Manager role or the EB Eligibility Supervisor role are available when logged with the Child Welfare Program Eligibility Manager EBI role.
DSS Director	Access DSS Director functions **plus** inquiry-only access to Economic Benefits programs.
	This contains links to functionality for the DSS Director and added link for Economic Benefits Inquiry. The folders are grouped by program where possible and have program-specific indicators for functionality that is not global.

	Reports available to the DSS Director when logged into the DSS Director role.

Notes:

- **DSS Directors** – To use the new DSS Eligibility Director blended security role, the person must have completed the required eligibility training. To acquire a DSS Eligibility Director security role, a user must submit a request from the county's NC FAST System Administrator. For more information, see the Appendix below.

- **Child Welfare Program Managers** – To use the Child Welfare Program Eligibility Manager blended security role, the user must have the requirements in their job description to supervise or manage both the Child Welfare and the Economic Benefits programs, and must complete required eligibility training. To acquire a Child Welfare Program Eligibility Manager security role, a user must submit a request from the county's NC FAST System Administrator.