

Description

2018 Survey North Carolina Community Child Protection Teams Advisory Board

The NC CCPT Advisory Board is asking that all <u>Community Child Protection Teams (</u>CCPTs) in North Carolina complete this 2018 survey. The NC CCPT Advisory Board is responsible for conducting an end-of-year survey of local CCPTs and preparing a report to the North Carolina Division of Social Services (DSS). In the report, the information provided by the local CCPTs is aggregated without identifying individual team responses and the NC CCPT Advisory Board makes recommendations on how to improve public child welfare. DSS then writes a response to the report.

The survey results assist local teams in preparing their annual reports to their county commissioners or tribal council and to DSS. You can choose whether to complete the survey and can decide which questions to answer. The one exception is that local teams will be asked to provide the name of their county or Qualla Boundary. This makes it possible to track which CCPTs completed the survey and to acknowledge the specific local CCPT in the annual report.

The survey responses are transmitted directly to the researcher, Dr. Sarah Desmarais, at North Carolina State University. This means that survey responses are NOT transmitted to DSS or to the NC CCPT Advisory Board. Dr. Desmarais and the other members of the research team (Dr. Joan Pennell, Dr. Jason Coupet, Emily Lefebvre, Krista Kenney, and Dr. Samantha Cacace) will respect the confidentiality of local CCPTs and will NOT link individual responses to local CCPTs. Deidentified findings may also be included in presentations, trainings, and publications.

Based on the 2017 CCPT survey data, the Advisory Board made four recommendations to DSS:

- 1. Ensure that children, youth, and families have the mental health services required for promoting child safety, child permanency, and child and family wellbeing
- 2. Strengthen the Capacity of Local CCPTs to Work with Social Services in Improving Child Welfare Services
- 3. Establish the NC Citizen Review Panel (CRP)/CCPT Advisory Board as the state body responsible for synthesizing and advocating for the local CCPT experiences and recommendations, identifying areas for child abuse prevention planning and improvements in the child welfare system, and serving as an asset to NC DSS in improving child welfare services
- 4. Engage in planning on the long-term structure and processes for citizen review panels (CRPs) in the state

This year's survey seeks guidance on how to put these recommendations into action at the local and state levels.

Reference Instructions/Informed Consent

North Carolina State University INFORMED CONSENT FORM for RESEARCH Title: Community Child Protection Team 2018 Survey Principal Investigator: Dr. Sarah Desmarais

What are some general things you should know about research studies?

You are being asked to take part in a research study. Your participation in this study is voluntary. You have the right to be a part of this study, to choose not to participate or to stop participating at any time without penalty. The purpose of research studies is to gain a better understanding of a certain topic or issue. You are not guaranteed any personal benefits from being in a study. Research studies also may pose risks to those that participate. In this consent form you will find specific details about the research in which you are being asked to participate. If you do not understand something in this form it is your right to ask the researcher for clarification or more information. A copy of this consent form will be provided to you. If at any time you have questions about your participation, do not hesitate to contact the researcher named above.

What is the purpose of this study?

This survey assists local CCPTs in preparing the annual reports to their county commissioners or tribal council and to the NC Division of Social Services. The North Carolina CCPT Advisory Board uses the survey results to prepare recommendations to the North Carolina Division of Social Services on improving public child welfare.

What will happen if you take part in the study?

If you agree to participate in this study, you will be asked to complete and submit the online survey. Filling out the survey will take about 20 minutes. In preparation for completing the survey, it is recommended that the local CCPT Chair meet with the team to discuss what responses to provide to the survey questions.

Risks

The local CCPTs are asked to identify by name their county or Qualla Boundary, and the responding CCPTs are listed in the end-of-year CCPT report that is shared with state and federal authorities and posted on a public website. In addition, the results may be shared in presentations, trainings, and publications. The responses of the local CCPT may identify that they made a particular answer. This risk is minimized because the individual CCPT's survey responses are transmitted directly to the researcher, Dr. Sarah Desmarais, and are not viewed by the NC CCPT Advisory Board or by DSS. Before reporting the results, the researcher will combine responses and not link them to a specific CCPT.

Benefits

While you will not directly benefit from participating, your CCPT has the opportunity to contribute to improving public child welfare and protecting children from maltreatment.

Confidentiality

The information in the study records will be kept confidential to the full extent allowed by law. Data will be stored securely in a locked filing cabinet or under password protection. No reference will be made in oral or written reports that link your CCPT to specific survey responses.

Compensation

You will not receive anything for participating. https://ncsu.ca1.qualtrics.com/WRQualtricsControlPanel/Ajax.php?action=GetSurveyPrintPreview

What if you have questions about this study?

If you have questions at any time about the study or the procedures, you may contact the researcher, Dr. Sarah Desmarais, at Center for Family and Community Engagement, North Carolina State University, C.B. 8622, Raleigh, NC 27695-8622 or 919-513-0008.

What if you have questions about your rights as a research participant? If you feel you have not been treated according to the descriptions in this form, or your rights as a participant in research have been violated during the course of this project, you may contact Jennie Ofstein, Regulatory Compliance Administrator at irbdirector@ncsu or by phone at 1-919-515-4514.

Consent To Participate

"I have read and understand the above information. I have received a copy of this form. I agree to participate in this study with the understanding that I may choose not to participate or to stop participating at any time without penalty or loss of benefits to which I am otherwise entitled."

Yes, you can now proceed to the next page.

○ No, please contact Melanie Meeks at the NC Division of Social Services for technical assistance on completing the survey: email Melanie.Meeks@dhhs.nc.gov. Once your questions are answered and you wish to take the survey, email ccpt_survey@ncsu.edu to receive a new link to the survey.

Instructions: When completing this survey, please remember the following:

- 1. This survey covers the work of your CCPT for the period January December 2018.
- Your survey responses must be submitted online (via Qualtrics). Do not submit paper copies to DSS or NC CCPT Advisory Board. As you work in your survey, your work will save automatically, and you can go back to edit or review at any time before you submit.
- 3. You can print a blank copy of this survey to review with your team, and you will be able to print a copy of your completed survey report when you finish the survey.
- 4. Your team members should have the opportunity to provide input and review responses before your survey is submitted. Please schedule your CCPT meeting so that your team has sufficient time to discuss the team's responses to the survey.
- 5. In addition to the CCPT meeting time, set aside approximately 25 minutes for filling in the team's responses on the survey.
- 6. For questions about the survey and keeping a copy for your records, contact the Research Team at ccpt_survey@ncsu.edu.
- 7. Please complete and submit the survey online (via Qualtrics) on or before February 28th, 2019.

CCPT Questions

Select your CCPT from the list below.

Who completed this survey? (Please do not provide any identifying information)

- O The CCPT chair alone
- O A designee of the CCPT chair alone
- O The CCPT team as a whole
- O A subgroup of the CCPT team
- o Other

By state statute all counties are expected to have a CCPT. Some CCPTs are well established while others are just getting started or are starting up again.

Which of the following statements best characterizes your CCPT?

- O Our team is not operating at all.
- O Our team was not operating, but we recently reorganized.
- O Our team recently reorganized, but we have not had any regular meetings.
- Our team recently reorganized, and we are having regular meetings.
- O We are an established team that meets regularly.
- O We are an established team that does not meet regularly
- O Other

Please explain what barriers your CCPT is facing

How	often	does	your	CCPT	meet	as	а	full	team?	?
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- o Annually
- O Biannually
- o Quarterly
- O Bimonthly
- O Monthly
- O Other

How often do subcommittees within your CCPT meet?

- O We do not have subcommittees
- o Annually
- O Biannually
- O Quarterly
- O Bimonthly
- O Monthly Other

Some CCPTs combine their CCPT and Child Fatality Prevention Team (CFPT).

Which of the following applies to your CCPT?

- O Separate CCPT and CFPT
- O Combined CCPT and CFPT
- o Other

CCPTs have members mandated by General Statute 7B-1406.

In 2018, how frequently did the following mandated members participate in your CCPT?

	Never	Rarely	Occasionally	Frequently	Very Frequently
DSS Director	0	0	0	0	0
DSS Staff	0	0	0	0	0
Law Enforcement	0	0	0	0	0
District Attorney	0	0	0	0	0
Community Action Agency	0	0	0	0	0
School Superintendent	0	0	0	0	0
County Board of Social Services	0	0	0	0	0
Mental Health Professional	0	0	0	0	0
Guardian ad Litem	0	0	0	0	0
Public Health Director	0	0	0	0	0
Health Care Provider	0	0	0	0	0

CCPTs have members mandated by General Statute 7B-1406.

In 2018, how frequently did the following mandated members participate in your combined CCPT/CFPT?

	Never	Rarely	Occasionally	Frequently	Very Frequently
DSS Director	0	0	0	0	0
DSS Staff	0	0	0	0	0
Law Enforcement	0	0	0	0	0
District Attorney	0	0	0	0	0
Community Action Agency	0	0	0	0	0
School Superintendent	0	0	0	0	0
County Board of Social Services	0	0	0	0	0
Mental Health Professional	0	0	0	0	0
Guardian ad Litem	0	0	0	0	0
Public Health Director	0	0	0	0	0
Health Care Provider	0	0	0	0	0
District Court Judge	0	0	0	0	0
County Medical Examiner	0	0	0	0	0
Emergency Medical Services (EMS) Representative	0	0	0	0	0
Local Child Care Facility or Head Start Representative	0	0	0	0	0
Parent of Child Fatality Victim	0	0	0	0	0

Are there statutorily required team members that you feel might be unnecessary?

o Yes

o No

If you answered "yes" to the previous question, select who those mandated members are. Check all that apply

- O DSS Director
- O DSS Staff
- O Law Enforcement
- O District Attorney
- O Community Action Agency
- O School Superintendent
- O County Board of Social Services
- O Mental Health Professional
- O Guardian ad Litem
- o Public Health Director
- o Health Care Provider

The following are only applicable of you indicated a combined CCPT/CFPT

- O District Court Judge
- O County Medical Examiner
- O Emergency Medical Services (EMS) Representative
- O Local Child Care Facility or Head Start Representative
- O Parent of Child Fatality Victim

Please explain why you feel they might be unnecessary.

Besides mandated CCPT members, boards of county commissioners can appoint five additional members.

In 2018, how many additional members took part in your CCPT, to include *organizations, family and youth partners?*

If zero, type 0.

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Member 1	
Member 2	
Member 3	
Member 4	
Member 5	



Other than information, please list other resources shared among CCPT members and how well they are shared (e.g., financial resources, grant opportunities, ect.)

	Not at all	Marginally	Moderately	Well	Very Well
Resource 1	0	\bigcirc	\bigcirc	0	\bigcirc
Resource 2	0	0	0	0	0
Resource 3	0	0	0	0	0

How well has your CCPT effected changes in your community?



In 2018, did family or youth partners serve as members of your CCPT?

o Yes

O No

In 2018, how frequently did family or youth partners participate in your CCPT?

	Never	Rarely	Occasionally	Frequently	Very Frequently
Youth partner	0	0	0	0	0
Biological parent	0	0	0	0	0
Kinship caregiver	0	0	0	0	0
Guardian	0	0	0	0	0
Foster parent	0	0	0	0	0
Adoptive parent	0	0	0	0	0
Other	O	0	0	0	0

List strategies that your CCPT has successfully used to engage family and youth partners on your team.

Strategy 1

Strategy 2

Strategy 3

There are many reasons why some family or youth partners might not participate in a CCPT. For example, family or youth partners may have limited transportation or feel apprehensive about taking part.

List reasons that prevent some family or youth partners from taking part in your CCPT.

Reason 1	
Reason 2	
Reason 3	

There are many reasons why a CCPT might have difficulty in keeping some family or youth partners engaged with their team. For example, CCPTs may not know how to recruit family or youth partners or support their involvement.

List reasons that prevent your CCPT from engaging some family or youth partners in your CCPT.

Reason 1	
Reason 2	
Reason 3	

During 2018, did your CCPT partner with other organizations in the community to create programs or inform policy to meet an unmet community need?

- o Yes
- O No

If yes, describe the most important of these initiatives to meet a community need.

Are you aware of any other county-level collaboration your CCPT is involved in?

o Yes

o No

If yes, describe the purpose of these collaborations.

Collaboration 1	
Collaboration 2	
Collaboration 3	

From January through December 2018, how many notifications of child maltreatment fatalities were made by your local DSS?

If zero, type in 0.

Child maltreatment fatalities are cases where the death was caused by abuse, neglect, or dependency and where the family had received Department of Social Services (DSS) child welfare services within 12 months of the child's death.

Of the child maltreatment fatalities that you were notified of by your local DSS, how many received the following types of review?

A case may have more than one type of review. This means that the total for all types of case reviews may be greater than your number of child maltreatment fatalities.

- Combined CCPT and Child Fatality Prevention Team conducted case review
- O CCPT conducted case review
- Number of child maltreatment fatality cases that had a review conducted
- O Child Fatality Prevention Team conducted case review
- O NC DSS conducted (intensive) state child fatality review
- CCPT/CFPT conducted case review and DSS conducted intensive case review

What is the total number of cases of child maltreatment reviewed by your CCPT between January and December 2018?

Include here both child maltreatment fatalities and other forms of child maltreatment.

If you are a combined CCPT and Child Fatality Prevention Team, this CCPT survey report should only include child fatality case reviews where the death was caused by abuse, neglect, or dependency and where the family had received DSS child welfare services within 12 months of the child's death. Any other child fatality cases that were reviewed by a combined team should be included on the Child Fatality Prevention Team report.

If zero, please type 0

Which of the following criteria did your CCPT use in 2018 for selecting cases for review?

Check all that apply. Please write in other criteria that you used.

- o Child Maltreatment Fatality
- O Court Involved
- O Multiple Agencies Involved
- o Repeat Maltreatment
- O Active Case
- O Closed Case
- O Stuck Case

- o Child
- O Child Permanency
- O Child and Family Well-being
- O Parent Opioid
- O Other 1
- O Other 2

Which of the following <u>contributory factors</u> to children being in need of protection did you use in 2018 for selecting cases for review? Check all that apply.

- O Caretaker Alcohol Abuse
- O Caretaker Drug Abuse
- O Caretaker Mental Retardation
- O Caretaker Emotionally Disturbed
- O Caretaker Visually or Hearing Impaired
- O Caretaker Other Medical Condition
- O Caretaker Learning Disability
- O Caretaker Lack of Child Development Knowledge
- O Child Alcohol Problem
- O Child Drug Problem
- Child Mental Retardation
- Child Emotionally Disturbed
- O Child Visually or Hearing Impaired
- O Child Physically Disabled
- O Child Behavior Problem
- O Child Learning Disability
- Child Other Medical Condition
- Household Domestic Violence
- Household Inadequate Housing
- O Household Financial Problem
- O Household Public Assistance

Which of the following types of information did you use in reviewing cases? Check all that apply.

- Reports from Members and/or Case Managers
- Information on Procedures and Protocols of Involved Agencies
- Case Files
- Medical Examiner's Report
- Child and Family Team Meeting Documentation
- Individualized Education Plan
- O Other 1
- O Other 2

What would help your CCPT better carry out case reviews?

How many of the cases reviewed in 2018 were identified as having children and/or youth who needed <u>access</u> to the following services:

If zero, please type 0

Mental Health (MH)

Developmental Disabilities (DD)

Substance Abuse (SA)

Domestic Violence (DV)

Number of Cases

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How many cases of substance affected newborns did you review in 2018?

How many of these had a Plan of Safe Care?

The Infant Plan of Safe Care is simply a referral of an identified infant to Care of Coordination for Children (CC4C) from Child Welfare, that includes services and linkages that the infant and family may benefit from.

How many of the cases reviewed in 2018 were identified as having parents or other caregivers who needed <u>access</u> to the following services:

If zero, please type 0

Mental Health (MH)

Developmental Disabilities (DD)

Substance Abuse (SA)

Domestic Violence (DV)

Numb	ber	of	Cases
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In 2018, which of the following limitations prevented children, youth, and their parents or other caregivers from accessing needed MH/DD/SA/DV services. Check all that apply.

- O Limited services or no available services
- O Limited services for youth with dual diagnosis of mental health and substance use issues
- O Limited services for youth with dual diagnosis of mental health and developmental disabilities
- O Limited services for youth with dual diagnosis of mental health and domestic violence
- O Limited transportation to services
- O Limited community knowledge about available services
- O Limited number of experienced child and family team (CFT) meeting facilitators
- O Limited attendance of MH/DD/SA/DV providers at CFTs
- O Other 1
- O Other 2

Based on your 2018 case reviews, what were your team's top three recommendations for improving child welfare services?

Recommendation 1	
Recommendation 2	
Recommendation 3	

Did your CCPT set local objectives based on identified improvement needs to complete over 2018?

- o Yes
- O No

List your CCPT's top three local objectives based on identified improvement needs for 2018. Then rate how successful your CCPT was in achieving these objectives.

	Not at all	Slightly	Mostly	Completely	Too soon to rate
Objective 1	0	0	0	0	0
Objective 2	0	0	0	0	0
Objective 3	0	0	0	0	0

What helped you achieve your local objectives to meet identified improvement needs?

Objective 1

Objective 2

Objective 3

What can the state do to help you achieve your local objectives to meet identified improvement needs?

Objective 1	
Objective 2	
Objective 3	

What challenges did you face in achieving your local objectives to meet identified improvement needs?

Objective 1

Objective 2

Objective 3

What further support would help your team put your recommendations into action?

Once you continue to the next page, you will be directed to a copy of your completed responses, and you may print the screen to have a record of your responses. Once you have reached the "completed responses" page, you have successfully submitted your 2018 CCPT Survey.

Thank you for taking the time to complete the 2018 CCPT Survey, your responses are appreciated.

If you have questions about the survey and keeping a copy for your records, please contact ccpt_survey@ncsu.edu.

Thank you for your participation! The NC Community Child Protection Team Advisory Board George Bryan (Chair) Wanda Marino (past chair) Kara Allen-Eckard Molly Berkoff Gina Brown Carmelita Coleman Deborah Dav Sharon Hirsch Melanie Meeks Marcella Middleton Kris n O'Connor Joan Pennell Sarah Desmarais Jeanne Preisler Gustavo Smith Marvel Andrea Welch Yvonne Winston Angela Quijada Jason Coupet Cindy Bizzell Heather Skeens **Emily Smith** Christy Nash Holly Benton

Maxine Thompson Debra McHenry