

North Carolina Department of Health and Human Services Division of Social Services

325 North Salisbury Street ● 2439 Mail Service Center ● Raleigh, North Carolina 27699-2439 Courier # 56-20-25

Michael F. Easley, Governor Carmen Hooker Odom, Secretary Pheon E. Beal, Director (919) 733-3055

January 10, 2006

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: CHILD WELFARE ADMINISTRATORS, MANAGERS, AND SUPERVISORS

SUBJECT: CHILDREN'S PROGRAM REPRESENTATIVE / TERRITORY CHANGES

The Division is continuing with efforts directed towards system reform in North Carolina. The next step in this process involves realigning some of the Division's program field staff. For some time the Division's Work First Program Representatives (WFR) and the Food Assistance and Energy Program Representatives (FAEPR) have maintained common territories, with each representative having the same group of counties. The Division is realigning the Children's Programs Representatives (CPR) in order that, with few exceptions, the CPR county assignments will correspond with WFR and FAEPR county assignments. It is the Division's belief that this realignment will enhance collaboration and teamwork among field staff, in addition to improving customer service to local County Departments of Social Services.

The effective date for these changes is February 1, 2006. Until that time, counties should continue to consult with their current CPR. For those CPR s that are changing counties, the month of January will be committed to conducting transition visits with those counties affected by this decision. It is important to note that most county/CPR assignments will not change.

If you have questions regarding these changes, please contact Keith Davis by email, <u>Keith.Davis@ncmail.net</u> or by phone at (919)733-7831.

Sincerelv. p anne

Jo Ann Lamm, Chief Family Support and Child Welfare Services

Attachment

cc: Pheon Beal Sherry Bradsher Sarah Barham Local Business Liaisons Children s Programs Representatives Family Support and Child Welfare Services Team Leaders

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