

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

MICHAEL BECKETTS • Assistant Secretary for Human Services

February 20, 2019

Dear County Director of Social Services:

Attention: Food and Nutrition Services (FNS) Administrators, Managers and Supervisors

Program Integrity Supervisors and Investigators

Subject: 2019 FNS Application Time Standards Chart

In our continuing efforts to provide caseworkers with timesaving strategies, attached is a copy of the FNS Application Time Standards Chart for 2019. The chart calculates the 4th, 7th, 10th, 25th, 30th, 60th, 90th calendar days and the 10th working day based on the state holiday schedule. Weekends and holidays are highlighted in gray and state holidays are designated in red. Utilize the chart to eliminate the need for manual calculation to determine the application time standards processing dates.

The chart automatically calculates the 10th business day based on state recognized holidays. Counties that do not observe the same holiday schedule as the State will need to calculate the expiration dates based on their own county's schedule.

We hope this information is beneficial. Submit any questions regarding this information to the Operational Support Team (OST) at DSS.Policy.Questions@dhhs.nc.gov.

Sincerely,

David Locklear, Deputy Director

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EFS-FNSEP-14-2019

Attachment: (1)

2019 FNS Application Time Standards Chart