

North Carolina Department of Health and Human Services Division of Social Services

Beverly Eaves Perdue, Governor Albert A. Delia, Acting Secretary Sherry S. Bradsher, Director

Economic and Family Services 2420 Mail Service Center Raleigh, NC 27699-2420 (919) 527-6300

November 1, 2012

Dear County Director of Social Services:

Attention: Low Income Energy Assistance Program (LIEAP) and Crisis Intervention Program (CIP)

Managers and Supervisors

Subject: Energy Programs Conference Call

Recent policy changes have been made in the Low Income Energy Assistance Program (LIEAP) and Crisis Intervention Program (CIP) that will be effective December 1, 2012. The Division would like to schedule a conference call for Energy Programs Staff across the state. We will schedule one call for all counties to participate.

We strongly encourage your attendance on the conference call as it will provide an opportunity for counties to review and discuss changes in the Energy Programs. The policy information is relavant to LIEAP and CIP managers, supervisors, and eligibility staff. Counties which outsource their LIEAP and/or CIP application-taking to other agencies will need to contact those agencies and advise them of the conference call so they may participate.

The date and time for the call is **November 7, 2012 from 9:00 – 11:30 am**. The call-in number is **(919)662-4658**. We have a limited number of telephone lines that will be able to access the call so we request that counties call in on one phone line per agency.

If you have any questions, please contact Erica Jennings at (919) 527-6309 or email Erica. Jennings@dhhs.nc.gov.

Sincerely,

Dean Simpson, Chief

Economic and Family Services Section

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