Do you need help paying your heating bills?



The Low-Income Energy Assistance Program (LIEAP) may be able to help you.

Households with a person age 60 or older or a disabled person receiving services through the Division of Aging and Adult Services (DAAS) who currently receives Food and Nutrition Services and received LIEAP during the 2019-2020 LIEAP season last year may qualify to receive an Automated Payment this LIEAP Season. These households will be notified of eligibility in November and do not need to apply for this benefit.

Beginning December 1, 2020 any household with a person age 60 or older or disabled person receiving DAAS services who did not receive notice of an Automated Payment are encouraged to apply practicing social distancing by submitting a paper application through the U.S. Postal Service or via fax to their local Department of Social Services. Applications may also be dropped off at the local Department of Social Services. Applicants may contact their local DSS for information on how to obtain a paper application.

All other households may submit applications beginning January 2, 2021. The application period continues through March 31, 2021 or until funds are exhausted. Households do not have to go into the agency to apply.

Households with a Native American adult age 18 and older residing in Cumberland, Hoke, Robeson, and Scotland counties, who wish to apply for LIEAP benefits, must do so through the Lumbee Tribe.

Households that include an enrolled member of the Eastern Band of Cherokee Indians (EBCI) living in the five-county service area of Cherokee, Graham, Haywood, Jackson, and Swain counties, who wish to apply for LIEAP benefits, must do so through the EBCI. This includes enrolled EBCI members on and off the Qualla Boundary in the five counties.





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