

## Meeting Agenda

Division of Social Services

Economic and Family Services

October 2019 Cluster Meetings

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<b>Times</b>	<b>Agenda Topics and Workshop Descriptions</b>
8:30am-9:00am	<b>Registration</b>
9:00am-9:05am	<b>Welcome/Introduction</b>
9:05am-9:30am	<b>Economic and Family Services High Level Updates and Reminders</b>  Workshop Description: This session will provide high level policy and procedural updates and reminders for Energy, Food and Nutrition Services, Work First, and Program Integrity.
9:30am-10:15am	<b>Work First Policy and Monitoring Findings</b>  Workshop Description: This session will provide interactive opportunities to discuss the Work First participation rates, working with families who include individuals with disabilities, most common monitoring findings, as well as Work First Policy updates.
10:15am-10:30am	<b>AM Break</b>
10:30am-11:45am	<b>Interviewing – Food and Nutrition Services, Work First, Energy</b>  Workshop Description: Each specific program requires interviews. This session attempts to bridge the three programs together. How the program requirements call for excellent and thorough interviews to collect as much information as possible to be person centered and family focused.
11:45am-1:00pm	<b>Lunch</b>
1:00pm-1:45pm	<b>Energy - How do we reach the population? and discussion of Best Practices</b>  Workshop Description: This session will provide an overview of the top questions asked and provides an interactive opportunity to think outside the box for outreach efforts as well as an interactive discussion on best practices in your county.
1:45pm-2:15pm	<b>Food and Nutrition Services Top Common Questions</b>  Workshop Description: This session will go over the most frequently asked questions that are submitted to OST through the Listserv.
2:15pm-2:30pm	<b>PM Break</b>
2:30pm-3:45pm	<b>Food and Nutrition Services Reducing Errors</b>  Workshop Description: This session will provide an opportunity for interactive discussion regarding the common QC errors and what determines a notice to be incorrect or invalid.
3:45pm-4:00pm	<b>Wrap Up- Questions &amp; Answers</b>