

North Carolina Department of Health and Human Services

Pat McCrory Governor Aldona Z. Wos, M.D. Ambassador (Ret.) Secretary DHHS

TO: COUNTY DIRECTORS OF SOCIAL SERVICES

ATTENTION: WORK FIRST EMPLOYMENT SERVICES (WFES) MANAGERS ANDSUPERVISORS

SUBJECT: WORK FIRST EMPLOYMENT OUTCOME PLAN QUESTIONS AND ANSWERS VITRUAL TRAINING SESSION

DATE: MAY 28, 2015

The Operational Support Team (OST) has developed training for staff with responsibilities related to the administration of the Work First Employment Services. The emphasis of this training is to address, in question and answer format, issues that have been raised by workers in recent months.

NC FAST will host the virtual training session on Wednesday, June 3, 2015 from 10:00 a.m. to 12:00 p.m. Attendees can connect at the following URL: <u>https://ncfast.adobeconnect.com/r2wm7nsz453/</u>. This session will be a follow up to the two pre-recorded webinars that are currently available in FAST Help named "*Creating and Managing Outcome Plans*". It is recommended that staff who want to participate in this virtual training review the two previously recorded webinars.

If you have questions or concerns, please contact Carl Breazeale via email at Carl.Breazeale@dhhs.nc.gov or the Operational Support Team Office at (919) 813-5521.

Thank you and we look forward to the opportunity to work with you and your staff regarding North Carolina's Work First Employment Program.

Sincerely,

Ron Byrd, CPM Operational Support Team Manager

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Regina W. Bell, CPM Operational Support Team Manager

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Carolyn McClanahan Operational Support Team Manager

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