North Carolina Department of Health and Human Services
Division of Social Services

2401 Mail Service Center ● Raleigh, North Carolina 27699-2401
Courier # 56-20-25   Fax 919-733-9386

Michael F. Easley, Governor   Pheon E. Beal, Director
Carmen Hooker Odom, Secretary   (919) 733-3055

January 30, 2002

Re: EBT Card Status Code 98

Dear County Director of Social Services:

Attention: Food Stamp Supervisors
**   Work First Supervisors**

This letter is to provide instructions regarding required actions on food stamp cases that have had expunged benefits. The date the expungement occurred affects whether the old account can still be used. Status Code 98 (new EBT account, no card requested) problems occur when an individual reapplies for food stamp benefits after the benefits are expunged from an old EBT account.

Use the following procedures to issue EBT cards when an individual reapplies for food stamp benefits following an expungement of benefits.

1.   If the expungement occurred prior to July 25, 2000, a new EBT account is automatically set up when the client reapplies for benefits. When the SLIC Screen appears at certification, enter "Y" on the SLIC Screen. Do not reactivate the old Citibank account since there are no benefits in the old account due to expungement.

   NOTE: If "N" is entered in error **on the SLIC Screen at certification, the account will be set up with a card status Code 98. Order a card through the Administrative Terminal using the card number that has a Code 98.**

2.   If the expungement occurred after July 25, 2000, benefits are posted to the current EBT account when the client reapplies for benefits if the same FSIS case number is used. Reactivate the account in the Administrative Terminal to allow the client to access new benefits. Change the account status from "02" to "01" in the Administrative Terminal.

If you have any questions, please contact your Program Integrity Representative or the Program Operations Unit at (919) 733-7831.

Sincerely,

Wilbert R. Morris, Chief
Economic Independence Section

WRM/RRM/bh

EI-1-2002