

North Carolina Department of Health and Human Services Division of Social Services

Economic Independence Section • 325 North Salisbury Street 2420 Mail Service Center • Raleigh, North Carolina 27699-2420 Courier # 56-20-25

Michael F. Easley, Governor Carmen Hooker Odom, Secretary

Pheon E. Beal, Director (919) 733-3055

February 14, 2003

Re: Client Services Data Warehouse (CSDW) 2003 Training Sessions

Dear County Director of Social Services:

CSDW Training Sessions are currently being offered in March and May at the Child Support Enforcement Training Center in Raleigh as detailed in the attached CSDW Training Schedule. At this time, we are only scheduling training for these two months; additional months will be added at a later date. Notification will be sent out once we have added additional dates. Attendance is limited to 12 persons, and registration is on a first-come, first-serve basis. You may register for classes from the Data Warehouse Query Tool at https://www.dw.dw.dhhs.state.nc.us/wi/. Instructions for on-line registration are located on the Data Warehouse Website at http://www.dwproject.dhhs.state.nc.us under County Access V1.2.

Requests for additional training at sites throughout the State may be accommodated. Please see Attachment 2 for site technical requirements.

If you have any questions about the training schedule, please contact the CSDW Help Desk at 919-715-0728.

Sincerely,

Wilbert R. Morris, Chief Economic Independence Section

WM:MM:bh Attachments EI-6-2003