

North Carolina Department of Health and Human Services Division of Social Services

325 North Salisbury Street

2420 Mail Service Center • Raleigh, North Carolina 27699-2420 Courier # 56-20-25

Michael F. Easley, Governor Carmen Hooker Odom, Secretary Pheon E. Beal, Director (919) 733-3055

May 29, 2003

Re: Information Available from the Employment Security Commission System (ESCS)

Dear County Director of Social Services:

We have recently learned that access to more specific employment-related information from the Employment Security Commission (ESC) is now available to county department of social services staff through the SCC3ESC System. We anticipate that this verification resource will be helpful to Work First as well as Food Stamp staff. If your county already has access to the SCC3ESC System, please disregard this notice.

All counties should currently have access to on-line information regarding unemployment benefits through SCC4CICS which is part of the IEVS group of verification tools. SCC3ESC has screens containing information about applications for unemployment benefits and individuals receiving employment-related services from the local ESC Office. Information about ESC job referrals is also available.

The ESCS is a part of the State network. There is no cost to your agency and no hardware or software modifications are required to use the system. However, your security officer must contact the local ESC manager and request access to these screens in SCC3ESC. A caseworker will only need their RACF ID for access once the system is available to the county office. Training on use of the ESCS will need to be arranged with local ESC staff.

Please contact your local ESC manager prior to June 20, 2003. The target date for all county departments to have access to this valuable resource is July 1, 2003.

If there are questions or concerns, please contact David Prince at 919-733-4570.

Sincerely,

Pheon E. Beal, Director

PB/SM/DP/bh **EI-16-2003**