

## North Carolina Department of Health and Human Services Division of Social Services

325 North Salisbury Street ● 2420 Mail Service Center Raleigh, North Carolina 27699-2420 Courier # 56-20-25

Michael F. Easley, Governor Carmen Hooker Odom, Secretary Pheon E. Beal, Director (919) 733-3055

June 12, 2003

Re: Question and Answer Documents for Food Stamp Policy Changes Effective June 1, 2003

Dear County Director of Social Services:

## Attention: Food Stamp Supervisors

New Food Stamp Program policy effective June 1, 2003, impacts food stamp families, as well as program staff, throughout North Carolina. The new policy has generated several questions concerning policy, automation, and procedural clarifications. Due to the number of questions received, we determined that the most timely and effective method to disseminate information was via Question and Answer (Q&A) documents. Staff created two such documents. One document contains Q&A's concerning Semi-Annual Reporting and new recertification categories; the other document contains Q&A's regarding Transitional Food Stamp Benefits. Both documents are attached. Staff will review the Q&A's and incorporate clarifications into the Food Stamp Certification Manual as needed.

If you have any questions, please contact your Food Assistance and Energy Program Representative.

Sincerely,

Suzanne W. Marshall, Chief Food Assistance and Energy Programs

SWM/RRM/bh Attachments EI-20-2003