

North Carolina Department of Health and Human Services Division of Social Services

325 North Salisbury Street 2420 Mail Service Center • Raleigh, North Carolina 27699-2420

Courier # 56-20-25

Michael F. Easley, Governor Dempsey Benton, Secretary Sherry S. Bradsher, Director (919) 733-3055

November 28, 2007

Re: Food and Nutrition Services Application Processing Time Standards and Notice of Adverse Action Time Standards Charts

Dear County Director of Social Services:

Attention: Food and Nutrition Services Supervisors

In our continuing efforts to provide caseworkers with timesaving strategies, the Economic Services Section has published a 2008 "Food and Nutrition Services Time Standards" chart. Calculated automatically for the caseworker are the key application processing dates. This chart shows the 10th, 25th, 30th, 60th, and 90th calendar day used in application processing. Utilize this chart to eliminate the need for manual calculation of each date.

In addition, the Economic Services Section has prepared the 2008 "Food and Nutrition Services Notice of Adverse Action Time Standards" chart. The chart automatically calculates the date the notice expires based on 10 business days. The chart takes into account weekends and State recognized holidays (bold dates). Counties that do not observe the same holiday schedule as the State need to calculate the expiration dates based on their own county's schedule.

Each year, revised charts for the upcoming year will be sent to you. We hope this information is beneficial. If you have any questions, please contact your Food and Nutrition Services & Energy Programs Representative.

Sincerely,

/S/

Adonica Hampton, Assistant Chief Economic Services Section

AH:jcs Attachments FNSEP-17-2007