



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor  
**MANDY COHEN, MD, MPH** • Secretary  
**VIJAY RAMANUJAM** • Director, NC FAST

February 4, 2021

Dear County Champions and Directors,

The purpose of this letter is to provide you with an update on the status of the NC FAST Document Management System Enhancement (DMS) project.

As you may be aware, the SFY19-21 state biennium budget does not include additional dollars for the NC FAST DMS project, as a result, NC FAST DMS project activities remain on-hold. We are including our request for funding in the SFY21-23 biennium budget.

Datacap was discontinued in September 2019, based on Pilot County feedback. It was determined the product did not provide an efficient and effective solution over the existing manual process for attaching documents in NC FAST. At this time, no other alternative solution has been identified but we will continue to explore options

The decision to discontinue the use of Datacap did not impact the ability to attach documents in NC FAST. Attaching documents is required for the support of various quality control audits and reviews (e.g., CMS Proposed Policy 6068 - Program Error Rate Measurement (PERM) Audit) and for storing documents using document management best practices. The Attach and Detach job aid is available to counties on FAST Help to provide the steps for attaching documents in NC FAST. We are also exploring opportunities to enhance this functionality to make the process more efficient and user friendly.

Additional information regarding a more formal restart of NC FAST DMS project activities will be made available after the next biennium budget is finalized, likely in mid-2021.

As always, we appreciate all that you do for our North Carolina residents.

Sincerely,

DocuSigned by:

  
Vijay Ramanujam  
Director, NC FAST

DocuSigned by:

  
Rob Morrell

Director, Human Services Business Information & Analytics

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