

DEPARTMENT OF HEALTH AND HUMAN SERVICES DIVISION OF SOCIAL SERVICES

County Operations

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH SECRETARY

WAYNE E. BLACK SR. DIRECTOR OF SOCIAL SERVICES AND COUNTY OPERATIONS

To: County Directors of Social Services

Attention: Economic Services Administrators, Managers, and Supervisors

Subject: FNS Training Courses Posted to NC FAST Learning Gateway

Date: January 26, 2017

The Operational Support Team has developed and posted the following Food and Nutrition Services (FNS) courses:

- FNS 140 & 145 Personnel, Training & Division of Responsibilities The objective of this
 course is to familiarize the caseworker with the local agency personnel and training
 requirements as well as the information necessary to meet the division of responsibilities
 requirements.
- FNS 210 Household Concept The objective of this course is to help the caseworker define
 what is a FNS household and who is considered required or optional household members for
 the Food and Nutrition Services program.
- FNS 450 SR Changes During the Cert Period The objective of this course is to outline the steps required by the caseworker when reacting to changes that occur during the certification period for cases subject to Simplified Reporting requirements.
- FNS 905 & 910 Restoration and Replacement of Benefits The objective of this course is to explain the differences in Restoration, Supplements, and Replacements and when it is appropriate to use each one.

The webinars have been recorded and made available for county staff to review via the NC FAST Learning Gateway. OST training courses can be accessed via the OST Training Folder link located on the NC FAST Learning Gateway home page.

If there are any questions, please submit questions to ost.policy.questions@dhhs.nc.gov

Sincerely,

Regina W. Bell OST Manager

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Barbara M. Daniels OST Manager

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