



North Carolina Department of Health and Human Services
Division of Social Services

Pat McCrory
Governor

Richard O. Brajer
Secretary

Wayne E. Black
Division Director

To: Dear County Directors of Social Services
Attention: Economic Services Managers and Supervisors
Subject: Cluster Meetings
Date: September 18, 2015

The Operational Support Team (OST) has established cluster meetings that will be conducted state-wide. The purpose of these meetings is to provide state updates as well as to give managers and supervisors an opportunity to interact with each other regarding the administration of the economic services benefit programs.

Due to the nature of these meetings, the managers and supervisors attending should be involved in the management and supervision of the Food and Nutrition Services, Work First Family Assistance, and Medicaid Programs. We also ask that these individuals would then share information gained with their agency staff. Hot topics being addressed include specific policies regarding the previously identified programs as well as quality/error prevention, monitoring work and relevant reports.

We have scheduled ten (10) sessions across the state. Each county has been assigned a designated location and date to participate in these sessions. There is no cost to attend and pre-registration is not required. Registration will begin at 9:30 a.m. The meeting will be conducted from 10:00 a.m. until 3:00 pm. with a lunch break included as lunch will not be provided. There will be a limited number of seats available so each county can send a maximum of five (5) individuals.

Attached to this letter is information identifying the cluster meeting your county is assigned to attend. If you have questions or concerns, please contact Judy Lawrence at judy.lawrence@dhhs.nc.gov or Gale Bullard at gale.bullard@dhhs.nc.gov.

Thank you and we look forward to having you join us at these cluster meetings.

Sincerely,

Carolyn McClanahan
Operational Support Team Manager

Ron Byrd, CPM
Operational Support Team Manager

Regina W. Bell, CPM
Operational Support Team Manager

Operational Support Team
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