



North Carolina Department of Health and Human Services  
Division of Social Services

Performance Management/Reporting and Evaluation Management • 325 North Salisbury Street  
2415 Mail Service Center • Raleigh, North Carolina 27699-2420  
Courier # 56-20-25

Michael F. Easley, Governor  
Carmen Hooker Odom, Secretary

Pheon E. Beal, Director  
(919) 733-3055

March 7, 2006

**DEAR COUNTY DIRECTOR OF SOCIAL SERVICES:**

**SUBJECT: Client Services Data Warehouse (CSDW) 2006 Training Sessions**

CSDW training sessions are currently being offered in April, August, and October at the Child Support Enforcement Training Room in Raleigh as detailed in the attached CSDW Training Schedule. Attendance for each session is limited to 20 persons, and registration is on a first-come, first-serve basis. You may register for classes from the Data Warehouse Query Tool at <https://www.dw.dhhs.state.nc.us/wi/>. Instructions for online registration are located on the Data Warehouse Query Tool under Project Repository. Instructions are located under the Overview section.

The CSDW now includes data for Work First, Food Stamps, EBT, Medicaid, Aging and Adult Services, Child Support, Children's Services, Daysheets, the Child Placement and Payment System, and the Central Registry for Abuse and Neglect Reports. The training sessions that are currently offered are set up by program area.

Directions and training materials will be e-mailed to training participants once enrollment has been confirmed.

If you have any questions about the training schedule, please contact DHHS Customer Support at 919-855-3200, option 2.

Sincerely,

A handwritten signature in cursive script that reads "Hank Bowers".

Hank Bowers, Chief  
Performance Management/  
Reporting & Evaluation Management

HB:RR

**PM-REM-2-2006**