

## North Carolina Department of Health and Human Services Division of Social Services

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October 6, 2006

## DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

## SUBJECT: Enterprise Program Integrity Control System (EPICS) Data Available in Client Services Data Warehouse (CSDW)

The Client Services Data Warehouse (CSDW) has been available to your organization for several years. One of the goals of the CSDW is to provide agency-wide information where possible thus allowing the sharing of information across local agency business areas. Currently, information in the CSDW supports the Services Information System (SIS), Central Registry, the Eligibility Information System (EIS), the Food Stamp Information System (FSIS), the Employment Programs Information System (EPIS), and Child Support data from the Automated Collection and Tracking System (ACTS). Program Integrity Data from the Enterprise Program Integrity Control System (EPICS) has now been added to the list of data that is available via the CSDW.

The EPICS information added to the CSDW has been divided into two phases. Phase I includes the majority of the non-financial data. The EPICS data available in the EPICS Universe includes: Referral, Claim, Claim Debtor, Disqualification, Referral Owner, Referral Worker, and non-financial transaction history data. This data is loaded on a daily basis as well as monthly.

Phase II will include the remaining information in EPICS, including: Financial Transaction History, Payment, Payment Distribution, Payment Refund, Recoupment, TOP Debtor, and TOP Offset data. Coding for Phase II data is in progress and the additional data should be available in the near future.

Training sessions will be made available for workers wishing to create queries with this data. These sessions will be scheduled at a later date. A terminal message will be sent notifying counties of the schedule and arrangements. It is suggested that the Program Integrity staff be among the first to attend these sessions.

User queries have been created in a new folder, "State Sanctioned EPICS Queries", in Corporate Documents in the CSDW. The queries are parameterized, so you only need to answer a few questions and run the query to get the report results. These queries may be helpful for use before staff can attend CSDW training for EPICS data.

Metadata for Phase I is available on the Metadata website at <a href="http://www.csdw.metadata.dhhs.state.nc.us/metadata.asp">http://www.csdw.metadata.dhhs.state.nc.us/metadata.asp</a>. Metadata is a description of each data element in the EPICS tables. Valid values and their descriptions are listed when applicable. For example, in the EPICS Claim Table, you can use Metadata to find the description of the data element, Agency Error Type Code. The valid values, C and S are listed with their definitions of C = County, and S = State. Metadata can be found by clicking on the drop down box and scrolling to the EPICS table which stores the data you would like to view.

Any questions you have regarding access to the EPICS data in the CSDW may be directed to DHHS Customer Support at (919) 855-3200 option 2.

We hope you find the addition of EPICS data in the CSDW helpful and a means to provide your county with better tools to serve our customers.

Sincerely,

Sherry S. Bradsher

L.Allen Dobson, Jr., M.D., Director Division of Medical Assistance

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PM-REM-10-2006