

North Carolina Department of Health and Human Services Division of Social Services – Program Compliance

Pat McCrory Governor

Aldona Z. Wos, M.D. Ambassador (Ret.) Secretary DHHS Wayne E. Black Division Director

December 11, 2014

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES,

Attention: All Program Administrators, Program Supervisors, and Title VI/ADA Civil Rights Coordinators

SUBJECT: Language Services Agreement Instructions for Limited English Proficiency (LEP) DSS-10001 form

In an effort to assist you with completing the Language Services Agreement for Limited English Proficiency (LEP), DSS-10001 form, instructions have been developed and are available online in English at

DSS-10001 Instructions:

http://info.dhhs.state.nc.us/olm/forms/dss/dss-10001ins.pdf

DSS-10001 form:

http://info.dhhs.state.nc.us/olm/forms/dss/dss-10001-ia.pdf

Should you need any further information, please contact Carlotta Dixon, NC DSS Title VI/LEP Civil Rights Compliance Coordinator at 919-527-6421.

Sincerely,

Carlatta Difor

PC-05-2014

PROGRAM COMPLIANCE

www.ncdhhs.gov • www.ncdhhs.gov/dss Tel (919) 527-6426 Physical Address: Dix Campus – McBride Building • 820 South Boylan Avenue, Raleigh, NC 27603 Mailing Address: 2401 Mail Service Center • Raleigh, North Carolina 27699-2401 An Equal Opportunity / Affirmative Action Employer