

N.C. Department of Health and Human Services

Economic and Family ServicesUpdates

April 8, 2015
David Locklear, Chief

Work Support Strategies

 March 23-25, 2015 NC participated in WSS conference in Providence, RI

 Continued discussions around process redesign for States

 Same Day Processing for Economic Programs

 Workshops planned for Leadership Summit April 29-May 1

LIEAP Applications

- LIEAP Application period ended March 31, 2015
- Keying deadlines:
 - All applications taken through March 31, 2015 must be keyed 10 business days following the application end date (April 15, 2015)
 - All applications must be processed within 15 business days from the date of the application (April 22, 2015)

Policy Updates

- Dear County Director Letter regarding <u>Program</u>
 <u>Integrity USDA Audit Findings</u> posted March 5, 2015
- Dear County Director Letter regarding <u>Food and Nutrition Services Error Rate and Application</u>
 <u>Processing Timeliness</u> posted March 12, 2015
- DSS ADMINISTRATIVE LETTER NO. ECONOMIC AND FAMILY SERVICES 2-2015 regarding Work First Cash Assistance Job Bonus posted March 31, 2015

WFFA Drug Testing Update

- Permanent Rules posted on Office of Administrative Hearings (OAH) for 60 day comment period February 9, 2015
- Social Services Commission Public Hearing April 15, 2015
- Received (3) Proposals (currently reviewing and scoring)
- Draft Policy completed and being reviewed internally and by the AG's Office
- NC FAST enhancements in progress
- Target Implementation Date July 1, 2015

Case and Procedural Error Rate (CAPER) & Timeliness

- Continue to be on corrective action with USDA
- Case file reviews completed by DHHS
- Corrective Action Plans Requested
- Follow Up

FNS Employment & Training/ABAWD Waiver

- NC ABAWD Waiver extended until December 31, 2015
- Received notification from the Center on Budget and Policy Priorities -73 counties potentially eligible for ABAWD Waiver after December 31, 2015
- Follow up conversations with the Department and Directors Association

Work Support Strategies Leadership Summit 2015

- April 29-May 1, 2015
- Sheraton Four Seasons, Koury Convention Center, Greensboro
- Any changes in attendance must be reported immediately
- Requesting counties to provide (1) door prize (volunteer basis)