

#### **DSS Directors Webinar**

#### Child Welfare ASSIST September 27, 2017

#### Department of Health and Human Services Division of Social Services



## **Product Implementation Timeline**

### Child Welfare ASSIST Rollout

- Product live December 9, 2016
- Product training March 2017
- DSS Directors and Fiscal Officers Webinar May 24, 2017

## NC FAST Data Integration

- P3 Child Care Subsidy December 2017
- P4 Child Welfare April 2018

# **Login Activity**

**Daily Logins** 120 100 80 60 40 20 0 3-Feb-17 7-Apr-17 5-May-17 12-May-17 19-May-17 26-May-17 2-Jun-17 9-Jun-17 23-Jun-17 30-Jun-17 7-Jul-17 14-Jul-17 21-Jul-17 28-Jul-17 4-Aug-17 11-Aug-17 18-Aug-17 1-Sep-17 10-Feb-17 10-Mar-17 24-Mar-17 31-Mar-17 17-Feb-17 3-Mar-17 17-Mar-17 28-Apr-17 24-Feb-17 14-Apr-17 21-Apr-17 16-Jun-17 25-Aug-17

- Daily Average: 66
  - Total logins: 6,677

## **Search Activity**

**Daily Searches** 



- Daily Average: 168
  - Total searches: 16,965

# Day of the Week Usage



Daily Searches

Searches during business hours: 89% Searches outside of business hours: 11%

\*Business hours: 8 a.m. – 5 p.m., Monday – Friday

# **County Usage**



#### Darker blue indicates more searches

# **County Usage**

#### Searches by County Tiers



- Tier 1: Greater than 250 searches (20 counties) 79.0%
- Tier 2: Between 50 and 250 searches (24 counties) 16.4%
- Tier 3: Between 10 and 50 searches (28 counties) 4.5%
- Tier 4: Fewer than 10 searches (28 counties) 0.1%