DMA UPDATES

DSS Directors' Call – 1/5/16 Carolyn McClanahan

1095B

- See Dear County Director Letter dated December 14, 2015
 - Included FAQs to assist if individuals call county
 - Information for tax-filing purposes only does not impact Medicaid/NCHC
- Printed in batches and sent out each week in January will send approximately 1.5 million notices
 - On 12/28, IRS extended deadline for mailing. DMA expects to mail through the end of February
- DHHS web site will have banner for link to 1095B information
 - Flyer, FAQs, sample form, etc.
 - Expected to be available this week
- DMA Call Center # and DHHS web site included on form

1095B, cont'd

- IRS web site with Q&A re: 1095: <u>https://www.irs.gov/Affordable-Care-Act/Questions-and-Answers-about-Health-Care-Information-Forms-for-Individuals</u>
- Undeliverable 1095B forms returned to county DSS follow procedures for "unable to locate" in policy

Notices - Client Addresses

- Old addresses must be end-dated in NC FAST.
 - Remind workers to end-date all old evidence, including addresses, in NC FAST when updating.
 - Notices, such as 1095b, will be sent to the old address if not end-dated
 - Caseworkers must follow policy for "unable to locate" for all returned mail
 - Make correction in system (update evidence correctly)
 - Re-mail to correct address
 - Take negative action only if truly unable to locate after following policy

Mandatory Outstations

- DSS must provide staff for mandatory outstations either on-site or on-call depending on volume
- DMA is updating list of qualified providers
- Director and facility must have agreement updated each year
- Refer to MA-3200 III.B.

Unconverted Medicaid Cases

- Almost 9,000 cases were in converted status in early December
- NC FAST Communication dated 12/4/15 with instructions
- DMA Administrative Letter 06-15 dated 12/17/15
- List of cases in FAST Help