County DSS Director's Update
June 2, 2015

General NC FAST Update

- NC FAST received notification from CMS that a defect has been preventing the account transfer of approximately 9,100 accounts where a full state determination for Medicaid eligibility when applying via the FFM was requested. Subsequently, North Carolina began receiving these account transfers on May 27th and the corresponding applications are now being sent to the applicable county work queues. If received, these applications should be processed per normal procedures.

- Please note:
    - NC FAST will apply stop processing times to FFM apps with more than five days in between FFM app date, and NC FAST received date. Workers will not need to add a stop processing record.
    - Dates for these applications will be excluded for report card.

- Certification periods of Family and Children's Medicaid cases subject to MAGI rules will be automatically extended on June 17th for the counties where automatic certification period extensions are still needed.

General NC FAST Update

- A communication regarding outstanding SDX exception tasks that need to be processed in order for clients to receive benefits was issued on May 14th, 2015. A report of the open SDX exceptions was made available on FAST Help. As of Friday, May 29th, approximately 300 of the SDX exceptions on that report remain unresolved. Please ensure that your staff resolve these exceptions as soon as possible as well as continually monitor the SDX exception work queue for future exceptions.

- A County Champion Call and Webinar on SDX case processing was held on May 19th. A recording of the webinar along with the slides and the questions and answers were distributed via the NC FAST Weekly communication.

- A Dear County Director Letter regarding providing auditors access to NC FAST has been released. Please reference this letter for official guidance on providing auditors with access to requested information or systems.
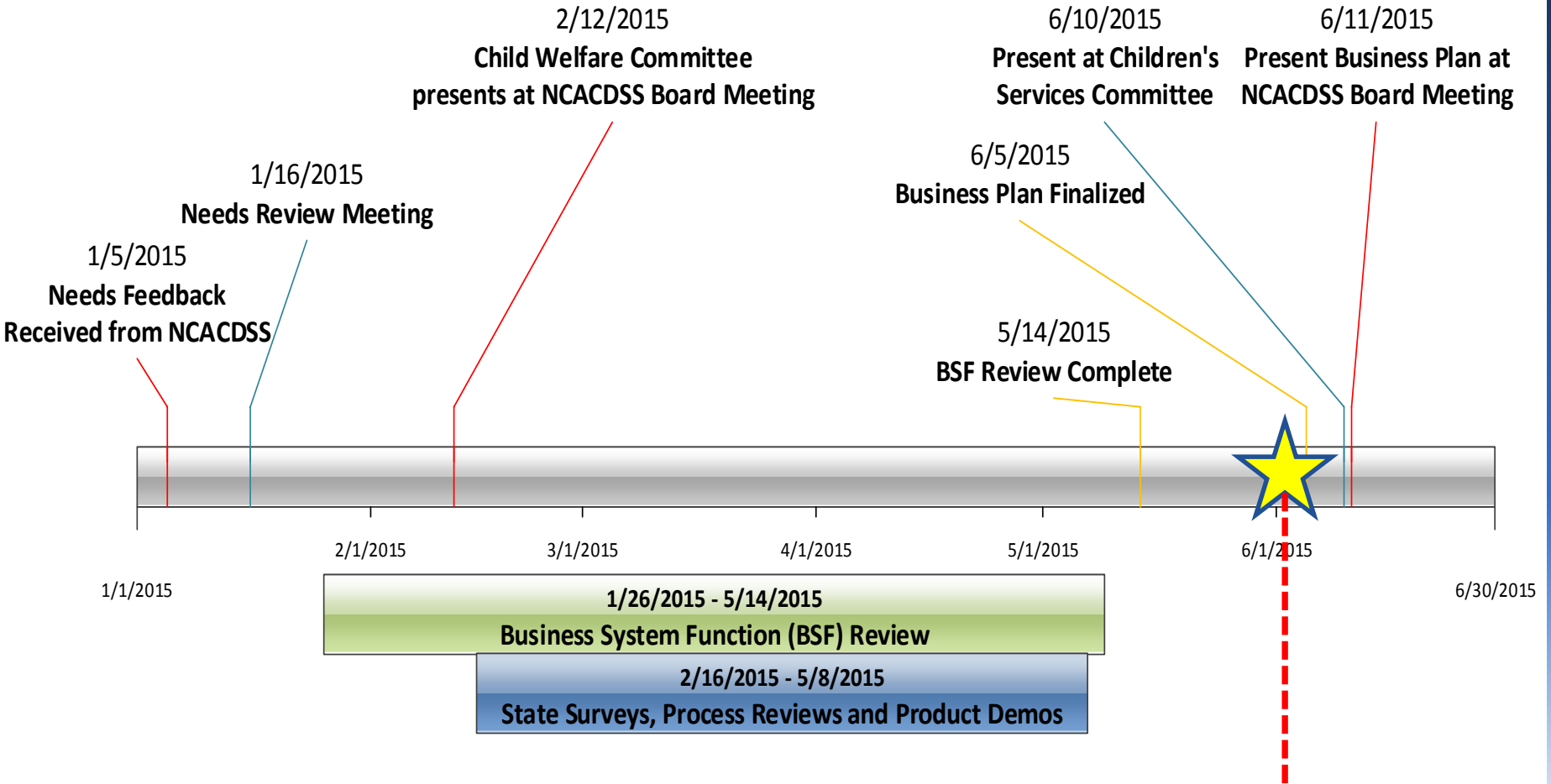
General NC FAST Update

- As of May 29th, the BSM performance monitoring tool is installed and reporting in the following locations:

Alamance County	Cumberland County	Jones County	Stanly County DSS Albemarle NC
Avery County	Dare county	Lincoln County	Stokes County
Bertie County	Dare County	Macon County	Surry County
Brunswick County	Davidson	Martin County	Union County
BSM03-Robeson	Davie County	Mitchell County	Vance
Camden County	Duplin County	Moore County	Wake County
Carteret County	Edgecombe County	Nash County	Wake County_ATC
Caswell	Franklin	Pamlico County	Wake County_CW
Cherokee County	Gaston County	Pasquotank county	Wake County_Millbrook
Chowan County	Graham County	Perquimans County	Wake County_SRC
Clay County	Greene County	Person County	Yadkin County
Cleveland County	Hertford county	Polk County	
Craven County	Hoke County	Rockingham County	
Cumberland	Jackson County	Rutherford County	

Child Welfare Assessment Timeline

2/12/2015
Child Welfare Committee
presents at NCACDSS Board Meeting

6/10/2015
Present at Children's Services Committee

6/11/2015
Present Business Plan at NCACDSS Board Meeting

1/16/2015
Needs Review Meeting

6/5/2015
Business Plan Finalized

1/5/2015
Needs Feedback Received from NCACDSS

5/14/2015
BSF Review Complete

2/1/2015   3/1/2015   4/1/2015   5/1/2015   6/1/2015

1/1/2015   6/30/2015

1/26/2015 - 5/14/2015
Business System Function (BSF) Review

2/16/2015 - 5/8/2015
State Surveys, Process Reviews and Product Demos

= Current Position