



County DSS Director's Update

June 7, 2016

Training

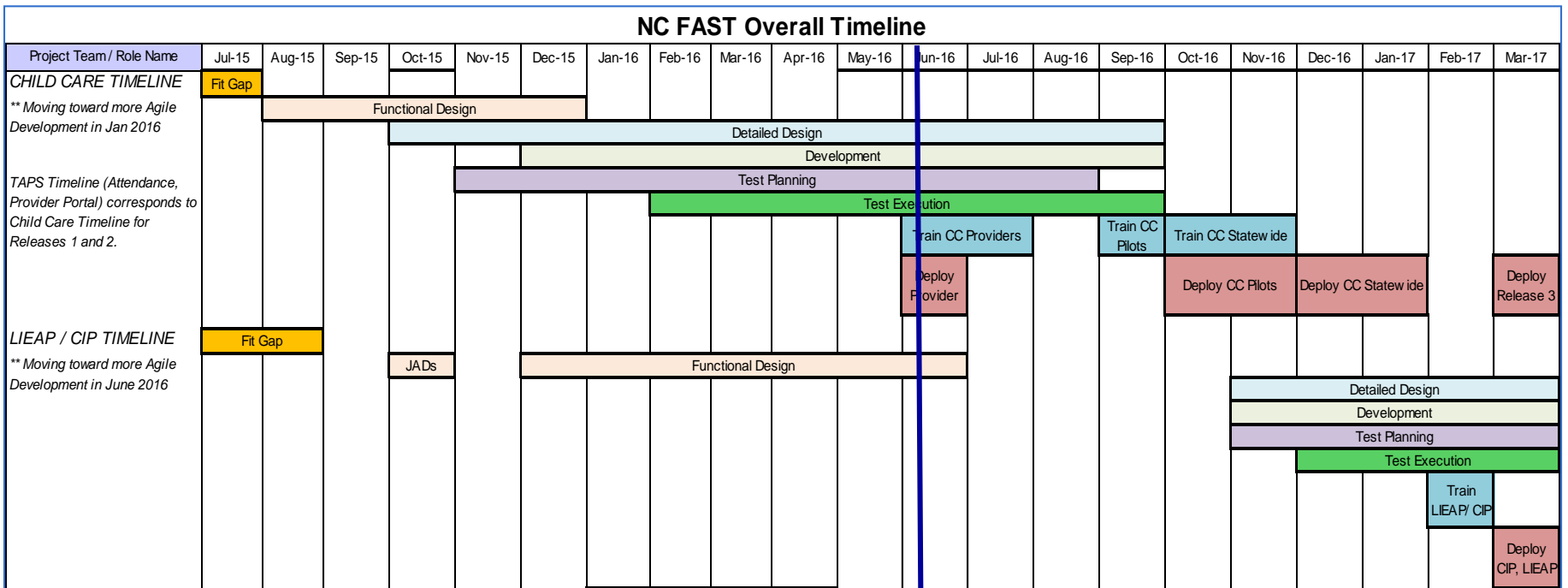
- June 2016 Virtual Training scheduled posted on FAST HELP, classes available for registration on Learning Gateway
- June 2016 Virtual Trainings offered: Navigation 101, FNS/CA, MAGI, SA and LTC
- NC FAST Trainer/Business Rep attending TANF Summit on June 15th for WFFA Presentation
- Training NC FAST New Help Desk Hires

Training

- NC FAST Community College Collaborative: to date as a result of the pilot project, there have been 10 permanent new hires and one temporary new hire at the local DSS. NC FAST staff are in the process of expanding the interview portion of the course to enhance the student's skill in this area. Roll out meetings will begin in June throughout the state, and the remaining 54 colleges will begin teaching the course in August 2016.
- The Readiness Liaisons would like to thank County Leadership for their participation in the P3 Readiness Assessments. All 100 counties have been completed. Several counties will be contacted for follow-up regarding information pending confirmation.
- The Readiness Liaisons have continued to work closely with counties to identify trends and coordinate with the Help Desk other NC FAST teams.
- NC FAST will host the next County Champion Call on June 15th from 3-4 p.m.
- The Readiness Liaisons will resume conducting Touch Point Calls with the County Champions beginning July 2016.

Proposed Updates to P3 Timeline*

The project Executive Advisory Committee (EAC) has officially accepted the updated timeline shown below.



*Subject to change



Project 3 Timeline Updates

Release 1: Provider Portal and Provider Management – June 2016

Release 2: Child Care Worker Functions – October 2016 Pilot
Rollout October – January 2017 (phases and rollout approach unchanged)

Release 3: Remaining Child Care Back Office Functionality moved to Spring 2017

Allows additional time for provider registration and direct deposit information to be validated with FIS prior to implementing payments from the State.

Phase	Go-Live	Conversion	Last SCCRS Service
Pilot	October	October – November	October
1	November	November – December	November
2	December	December – January	December

The deployment of CIP and LIEAP functionality is now targeted for Spring 2017, more details on how this will be deployed will be communicated as it is finalized.

Project 3 Updates

- NC FAST completed User Acceptance Testing with approximately 30 participants including 8 different providers at the end of May.
 - Positive feedback from both the Providers and Pilot Counties
- Release 1, which includes Provider Management and the Provider Portal, will be deployed to production over the weekend of June 11th.
- On Monday, June 13th, the Pilot Counties will be able to begin linking the NCIDs of their Providers.
- Although the Provider Portal functionality will also be deployed, the Provider Portal will display an informational page until early July.
 - This allows the Pilot Counties to focus on NCID linking for a short period before Providers gain access to the Portal to enroll.

Project 3 Updates

- All counties will see minor changes to production with the release, such as the availability of the new LPA Provider Manager security role.
- If you are not a Pilot County, please do not attempt to link your Provider NCIDs. We want to ensure the process is as smooth as possible and will communicate when any non-Pilot County should begin linking NCIDs.
- Counties should have their Provider Managers complete the Provider Manager training available in the Learning Gateway.
 - Pilot Counties – recommended during week of June 6th
 - Non-Pilot Counties – recommended during week of June 23rd
- The NC FAST Provider Help Desk will be operational beginning on June 13th. This help desk will support Providers and DSS/LPA Provider Managers. The number for the Provider Help Desk is **919-813-5460**.



Project 3 Updates

	May 2016	June 2016	July 2016	August 2016	September 2016	October 2016	November 2016	December 2016	January 2017	February 2017
Pilot Counties	LPA Provider Manager Training Materials Available	Link Provider NCIDs			Child Care Worker Training	Month 1 of Conversion	Month 2 of Conversion (completed by 23rd day)	Waiting List Entry		
Pilot Providers		Provide Portal click through & Provider Portal Training Materials Available	Provider Portal Enrollment			Accept Vouchers for Converted Cases	Accept Vouchers & Record Attendance for November Services	First payment for November services made by State		
Phase 1 Counties		LPA Provider Manager Training	Link Provider NCIDs			Child Care Worker Training	Month 1 of Conversion	Month 2 of Conversion (completed by 23rd day)	Waiting List Entry	
Phase 1 Providers				Begin Provider Portal Enrollment	Complete Provider Portal Enrollment		Accept Vouchers for Converted Cases	Accept Vouchers & Record Attendance for December Services	First payment for December services made by State	
Phase 2 Counties		LPA Provider Manager Training	Link Provider NCIDs	Link Provider NCIDs			Child Care Worker Training	Month 1 of Conversion	Month 2 of Conversion (completed by 25th day)	Waiting List Entry
Phase 2 Providers					Begin Provider Portal Enrollment	Complete Provider Portal Enrollment		Accept Vouchers for Converted Cases	Accept Vouchers & Record Attendance for January Services	First payment for January services made by State
State/DCDEE/Out of State Providers	DCD Provider Manager Training Materials Available	Begin Out of State Provider NCID linking & Enrollment			Complete Out of State Provider Enrollment			1st Payment for Pilot Counties for November Services made by State	2nd Payment for Pilot Counties, 1st Payment for Phase 1 Counties for December Services made by State	3rd Payment for Pilot Counties, 2nd Payment for Phase 1 Counties, 1st payment for Phase 2 Counties for January Services made by State

Key:
Provider Enrollment
Conversion Activities
Training
State Payments
Other Activities



Child Services (Project 4) Status

- Completed Fit Gap sessions on 5/19/16 as planned; Fit gap analysis report is in progress.
- Overall agile development approach and schedule has been defined.
- JAD session kick-off scheduled on June 15th and sessions to begin on June 21st 2016.
- Planning and documentation for next steps beyond Fit/Gap is in progress: creation of Business Architecture, Agile methodology, solution sketches, and JAD plan;
- Data conversion strategy work is in progress.
- Simplification Committee review of documented BSFs from Fit/Gap sessions is in progress.
- Completed development of initial mobile policy templates (e.g., acceptable use, bring your own device, and IT guidelines). Templates will be reviewed/discussed at first Mobile Device Management Committee meeting on June 10th.
- Identified NC FAST leads for Data Governance and Security workgroups; Plan to kick-off both workgroups by end of June.
- State decided to move forward with the Social Enterprise Collaboration module and acquisition is in progress.
- Continued county visits to document as-is county process flows; 9 counties visited to date.

Project 7 Updates

- ePASS
 - Online Change Of Circumstance (COC) Pilot
 - Coordinating with pilot counties
 - Requires ePASS Linked Accounts to be in Place
 - Original Release in April
 - COC updated
 - Feedback from counties is pending
 - Account Transfer COC outbound implemented
 - Other Upcoming Functionality:
 - Transitional MA (rules & forms)

Project 7 Updates – 1095B

- 1095-B IRS Interface 2nd quarter
 - Received stated final Interface Requirements from IRS.
 - IRS Testing Environment is now available.
 - 1095-B IRS Electronic Interface must be established and 1.5 million forms submitted to IRS by June 30th.
 - Continuing to Test with IRS
 - Submitting issues to IRS Help Desk
 - Updating NC FAST Interface to overcome IRS message responses.
 - Also Working with SC and Wisconsin