MAXIMUS UPDATE

Engaged Discussions w/ MAXIMUS, Inc.:

- Division of Information & Resource Management
- DHHS Controllers Office
- Division of Social Services

Issue: **"End of Life"** impact of MS Visual Fox Pro 9.0 Service Pack 2 software on statewide reimbursement system:

- Program Expenditure Tracking System (PET)
- Quarterly Information Consolidation System (QUIC)
- Time & Effort Calculation System (TEC)

Internal Work Group is lead by DIRM Division Director, Karen Tomczak

Objectives:

1. Explore / Implement cost effective options for a web-enabled application solution that could be used by all counties
2. Avoid disruption in State/County fiscal operations

Current Activities:

- ✓ Obtaining pricing, maintenance / service cost breakouts with project activity timeline
- ✓ Consider upgrade solutions from MAXIMUS
- ✓ NC will also explore and <u>consider additional solution options</u>

MAXIMUS Inc has agreed to a 6 month extension of annual maintenance services to **January 1, 2015**, proposed priced at $937.50 cost per county

MAXIMUS has agreed to provide a break-out of types of support issues provided through the MAXIMUS help desk.

All counties have a perpetual license to use the MS Visual Fox Pro software

MAXIMUS will:

- Issue standard registration numbers to allow counties to keep the systems active

- Provide documentation on how to complete a full backup / zip of system files to all licensed counties

- Provide the registration numbers and documentation by **March 31, 2014**