



County DSS Director's Update

March 1, 2016

Readiness & Reports Updates

- NC FAST will host the next County Champion Call on March 16 at 3pm.
- Readiness will participate in an IBM presentation on Adult Protective Services (APS) on March 8. We continue to meet with DAAS SMEs to review and discuss the IBM proposed APS design.
- Efforts are underway to assist Choice/Universal Health Care Management with resolving Medicaid claims totaling over \$3 million. As of date, 14 facilities statewide have submitted cases which require research to determine why claims have not been paid. NC FAST is working with county DSS agencies and DMA to mitigate these issues as quickly as possible.
- The following reporting enhancements were released to production on February 22, 2016:
 - Remove duplicates from MAGI Pending Recert Reports and MAGI Completed Recert Reports
 - “Cert From Date” column will be removed from the MAGI Pending Recert Details report
 - Client Contact (Reception Log) will be available in NCXPTR on March
- The following reporting enhancements are scheduled for future release:
 - Add MAGI Retro Apps to O&M reports
 - Update MAGI and Traditional Medicaid reports to reflect specific program category, i.e. MPW, MIC, NCHC, etc.
 - Include Due Date on Cash and Refugee Cash Assistance Pending Apps by Worker Detail report

O&M Updates

- The next planned release 4.47.0 is scheduled for March 12th and will include the following updates:
 - ABAWD Future notices batch
 - Resolved Defects including FNS reassessment issues
 - ABAWD Defect resolutions required before April 2016
 - USDA Updates for ABAWD IEG for NC FAST and ePASS
 - FPL Increase Change Request for April 2016

Defects since last release:

- 124 defects resolved since the last release on February 21, 2016
- Change in USDA Timeliness Report:
 - NC FAST will be implementing the ability to capture if an individual indicates they already have a FNS Card for new applications. This will allow these FNS applications to not include a two day mailing to be added to the processing time; hence reducing the overall timeliness.

Project 3 Updates

- As depicted in the timeline, the project continues to make progress towards a May go-live for the Provider Portal functionality, followed by Pilot implementation of the Subsidized Child Care Assistance functionality in July.
- The P3 Team is heavily involved in developing and testing the Subsidized Child Care Functionality as well creating corresponding training materials.
- The P3 Readiness Team is conducting virtual readiness workshops to help counties plan for P3 go-live, including preparing for case conversion.
- NC FAST continues to work in conjunction with DCDEE to issue preparatory materials to Child Care Providers. A second Provider Bulletin was posted to the DCDEE website in February. A third Provider Bulletin, along with a Provider Preparation Guide and NCID creation job aid will be posted to the website in early March as well.
- Designs of the CIP and LIEAP functionality are also progressing.

Project 7 Updates

- ePASS
 - Online Change Of Circumstance Pilot
 - Coordinating with 5 counties
 - Requires ePASS Linked Accounts to be in Place
 - Online Verification Planned for upcoming release
 - Must schedule/pass testing with USCIS
- Other Upcoming Functionality:
 - Reasonable Opportunity was implemented in February Release- Corresponding updates to FAST Help were made
 - 1095-B IRS Interface 2nd quarter
- 1095-B IRS Electronic Interface due June 30th.
- Working with IRS to confirm Proper Security Certificate.
- Received stated final Interface Requirements from IRS.
- IRS Testing Environment is now available.

P7 Medicaid 1095-B

- Approximately 2/3 of the Forms are printed and mailed out via DHHS Central Print Center. Original plan was to mail these out in January per IRS guidance. Given the IRS extension to March 31st, 2016. North Carolina extended the original plan to lessen impacts to call centers and counties.
- Printing and mailing is planned to be complete March 14th
- The call center is handling call volume with no current issues. Coordination of NC FAST, DHHS Print Center and DMA Call Center has worked well to limit the impact on all stakeholders.
- Counties could get returned 1095- B IRS form if undeliverable to address. Counties would need to make address change. DMA is providing specific communication to counties regarding this.

Project 4 (Child Services) Updates

- Project Kickoff meeting was held on 2/17/16.
- EAS work groups working on preliminary research for Project 4 conversion, Standardization and mobile solutions.
- Accenture Amendment 7 was executed 2/1/16 to award parts of Project 4 to Accenture.
- Resource planning is in process
- Preparing for detailed gap analysis in a couple of weeks. The planned schedule for fit gap analysis session(s) from March 14th thru May 16th 2016.

Overall NC FAST Project Timeline

