Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By Hospital and LME
SFY 2021

Hospital	Referring LME	Jul # Patients	Jul Avg Hrs Waiting	Aug # Patients	Aug Avg Hrs Waiting	Sep # Patients	Sep Avg Hrs Waiting	Total # Patients	Total Avg Hrs Waiting
Broughton Hospital	Alliance Health			1	N/A			1	N/A
	Cardinal Innovations Healthcare Solutions			2	306.55	3	441.20	5	396.32
	Partners Behavioral Health Management	2	118.27	1	N/A	8	651.91	11	575.67
	Vaya Health	13	118.77	5	0.02	7	635.21	25	225.62
Broughton Hospital Total		15	118.72	9	76.65	18	611.22	42	339.56
Central Regional Hospital	Alliance Health	36	209.17	53	303.42	52	225.46	141	250.31
	Cardinal Innovations Healthcare Solutions	17	330.32	20	385.95	33	322.83	70	342.27
	Eastpointe			1	479.25	3	87.00	4	283.13
	Partners Behavioral Health Management			1	97.58	1	N/A	2	97.58
	Sandhills Center	15	207.18	26	210.00	27	168.22	68	193.03
	Trillium Health Resources	1	209.33	1	184.00	7	150.25	9	161.85
	Vaya Health					1	473.67	1	473.67
Central Regional Hospital Total		69	240.13	102	293.37	124.00	237.00	295.00	257.54
Cherry Hospital	Alliance Health	5	24.46	9	211.37	15	62.96	29	113.31
	Cardinal Innovations Healthcare Solutions	1	157.65			2	0.00	3	78.82
	Eastpointe	20	110.57	30	76.65	34	125.22	84	105.33
	Sandhills Center	1	N/A	3	550.98			4	550.98
	Trillium Health Resources	57	75.77	76	98.56	53	59.41	186	80.33
Cherry Hospital Total		84.00	83.95	118.00	114.36	104.00	81.23	306.00	94.30
Grand Total		168	150.19	229	200.13	246	196.16	643	185.12

What the data DOES include:
- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting; from the time the ED submitted necessary paperwork/information to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is also stopped once the state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alernative arrangements were made).
- Referrals from every LME-MCO in North Carolina
- Referrals for every state hospital in North Carolina
- Referrals for all ages and service types

What the data DOES NOT include:
- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to EMTALA)
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Which referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital